

Common Abbreviations Used In Claim Notes

A/A	Appearance Allowance
ACPT	Accepted
ACV	Actual Cash Value
ADJ	Adjuster, Claim Rep
AP	At-Fault Party
AFT	Affidavit
AGT	Agent
AI	Additional Interest or Additional Insured
ALT	Alternator
AMB	Ambulance
ANS	Answer
A/P	Agreed Price
APP	Application for Insurance
ASAP	As Soon as Possible
ATTY	Attorney
ATV	All-Terrain Vehicle
AUTH	Authority
AX	Accident
BAC	Blood Alcohol Content
BB	Big Bike
BI	Bodily Injury
BIND	Binder
BINS	Bodily Injury Negotiation Summary
BOS	Bill of Sale
CALC	Calculate
CANC	Cancel, Cancelled
CAS	Casualty
CC	Claimant Carrier
CCC	Certified Collateral Corporation
C/D	Claimant Driver

CERT	Certified (i.e., certified mail or certified copy)
CGP	Claimant Guest Passenger
CIT	Citation
CK	Check
CKBK	Checkbook
CLKS	Claims Department
CLMT	Claimant
CN	Claim Notes
C/O	Claimant Owner
COLL	Collision
COMP	Comprehensive or Compressor or Comparative
COMP/NEG	Comparative Negligence (also called shared responsibility)
CONF	Conference
CONFID	Confirmed
COR	Cost of Repairs
CORR	Correspondence
COV	Coverage
C/P	Claimant Passenger
CPE	Custom Parts & Equipment
CR	Credit Run
CRT	Cathode Ray Tube (computer terminals)
CT	Contact
CV	Commercial Vehicle
C/V	Claimant Vehicle
CWP	Closed Without Payment
DB	Direct Bill System
DC24	Division Claim Manager
DEC	Declarations Pages of an Insurance Policy
DED	Deductible
DEF ATTY	Defense Attorney

DET	Determine
DIAG	Diagram
DISP	Dispatch
DIST	Distress, Distance
D/L	Driver's License
DMGS	Damages
DNOI	Declaration of No Other Insurance
DOL	Date of Loss
DOT	Department of Transportation
DOV	Diminution of Value
DRF	Direct Repair Facility
DUI	Driving Under Influence
DX	Diagnosis
EMOT	Emotional
END	Endorsements
EKG	Engine
EUO	Examination Under Oath
EST	Estimates
EVAL	Evaluate, Evaluation
FAX	Facsimile System
FB	Face Bar
F/D	Field Draft
FDR	Fender
FO	File Owner
FOL	Facts of Loss
FRB	Financial Responsibility Bonds
FIS	Face Sheet Notes
FTMC	Failure to Maintain Control
FTY	Failure to Yield
F/U	Follow-Up
FX	Fracture

GP	Guest Passenger
HL	Head Lamp
HERN	Herniation
HOSP	Hospital
Hx	History
I/D	Insured Driver
IGP	Insured Guest Passenger
IME	Independent Medical Examination
INC	Incorporated, Income
INJ	Injury
INSD	Insured
INSP	Inspect, Inspection
INT	Interior
INV	Investigate, Investigation
IP	In-Person
IPC	In-Person Contact
IR	Immediate Response
IV	Insured Vehicle
JVR	Jury Verdict Research
KV	Credit Vehicle
LCD	Latest Change Date; used by Underwriting to determine effective dates on changes.
LCP	Lender's Collateral Protection
LCP WS	LCP worksheet
LDGR	Ledger
LH	Long Haul Vehicles; Lienholder
L/H	Lienholder
LIAB	Liability
LMOVM	Left Message on Voicemail
LMTC	Left Message To Call
LOC	Location/Located
LOU	Loss of Use

LP	Loss Payee
LTR	Letter
MC	Motorcycle
MED AUTH	Medical Authority
MEDS	Medical Bills
MFSJ	Motion for Summary Judgement
MGR	Manager
MH	Mobile Home
MKTG	Marketing Department
MP	Med Pay
MRI	Magnetic Resonance Imaging
MRR	Managed Repair Representative
MTH	Motor Home
MVD	Motor Vehicle Division
MVR	Motor Vehicle Report
NAF	Not-At-Fault
NEG	Negligence
NEGO	Negotiate
NI	Named Insured
NPO	Net Payoff
ODM	Odometer Statement
O/L	Overlapping
OOP	Out of Pocket
ORS	Owner Retain Salvage
O/S	Outstanding
OTL	Obvious Total Loss
P'ATTY	Plaintiff Attorney
P&S	Pain and Suffering
PD	Property Damage
PED	Pedestrian
PERM	Permission

PH	Phoned, Phone Call
PHOTO	Photographs
PIP	Personal Injury Protection; No-Fault coverage for medical and work loss.
PR	Police Report
PREF	Preferred (i.e., preferred body shop)
PRS	Progressive Retain Salvage
PU	Pick Up
PO	Police Officer
POLQ	Policy Inquiry System; Allows you to look at information stored in the computer.
POLU	Policy Update; the process in which additions/deletions/changes are done directly through the computer system.
POA	Power of Attorney
PON	Proof of Mailing
PYNT	Payment
PX	Prognosis
QM	Quarter Panel
RAD	Radiator
RCM	Regional Claims Manager
R/E	Rear-ended
RECD	Received
R.ECT	Receipt
RENT	Rental
RES	Reserve
REQD	Requested
RM	Rate Manual; the number code used to define the type of policy.
RMC	Rate Manual Cancels; manual cancels before an application is issued.
RNTL	Rental

R/O	Ruled Out
ROB	Relief of Binder; when applications are returned and no coverage was afforded.
ROR	Reservation of Rights
RPD	Related Prior Damage
RPT	Report
R/S	Recorded Statement
RSPN	Response
RVD	Reviewed
RVW	Review
RX	Prescriptions
SAL	Salvage
SC	Scene
SC	Service Centers
SDP	Short Down Payment
SLPTT	Settle, Settlement, Settled
SIU	Special Investigation Unit
S/P	Stop Pay
SPK	Spoke, Speak, Speaking, Spoken
<u>SR-22</u>	Form required by the state for some insureds to show proof of financial responsibility.
S/S	Signed Statement
Ss	Nonstandard Auto
STNT	Statement
STOR	Store, Storage
SUB	Subrogation
SUP	Supervisor
SURF	Surface
S/W	Spoke With
TELE	Telephone
T/F	Tort Feasor

T/L	Total Loss
TIJ	Time Limit Demand
TO DO	To Do List
TOL	Time of Loss
TOW	Tow Charges
TRANS	Transmission
TRANSPO	Transportation
TT	Travel Trailer
TT&L	Tax, Title, and License
TX	Treatment
U/D	Unlisted Driver
UGS	Underwriting Guidelines; a set of rules and procedures to follow covering all facets of the insurance policy.
UIM	Underinsured Motorist Coverage
UM	Uninsured Motorist Coverage
UPD	Unrelated Prior Damage
U/W	Underwriting
VIN	Vehicle Identification Number
WAGE	Wage Loss
WHL	Wheel
WIT	Witness
Xfer	Transfer