



Prelude Music Studio Policies & Registration Agreement

Thank you for choosing Prelude Music Studio! We're dedicated to enriching children's lives through the joy of music. Our goal is to provide a fun, safe, and valuable learning experience for your family.

Kindermusik Classes

- **Attendance**
 - **Consistent attendance** is crucial for your child's sense of routine and security. Please prioritize attending every scheduled class.
 - **No refunds or credits** are provided for missed classes, regardless of the reason. Your tuition reserves a dedicated instructor and class spot.
 - **Make-up classes** are available for any age-appropriate class within the same session if you miss a regular class. Schedule make-ups through your account at my.kindermusik.com.
 - **Missed Playdates** require 24 hours' notice for rescheduling. No refunds are given, but you can reschedule or receive a credit.
 - **Courtesy calls or emails** are appreciated if you anticipate an absence. Please notify your teacher at least 24 hours in advance whenever possible.
 - **Instructor cancellations** will result in a rescheduled class or a credit towards your next tuition payment.
- **Tuition**
 - A **non-refundable \$25 registration fee** secures your child's place in class and is due upon enrollment.
 - **Tuition is billed monthly.**
 - You have the **flexibility to switch classes or levels** anytime.
 - You may **opt-out** of the program with 48 hours' notice before your next invoice. Re-enrollment requires a new registration fee.
 - **Tuition is not prorated or refunded** for missed classes.
 - A **four-week trial period** allows you to assess the program. If you wish to withdraw, provide 48 hours' notice before your next invoice to stop further payments.

Private Lessons

- **Attendance**
 - **Regular attendance and practice** are essential for progress. Your lesson time is reserved exclusively for you.
 - Please **notify your teacher as soon as possible** if you need to miss a lesson.
 - You will **not be charged** for lessons canceled by the instructor.

- **Tuition & Payment**

- **Enrollment is month-to-month.** Tuition for the following month is due at the end of the current month. Tuition for any lessons in a partial month is due upon enrollment. Automatic payment options are available.
- **No refunds or credits** are provided for missed lessons.
- To **discontinue lessons**, provide your teacher with at least two weeks' notice before your final lesson. Failure to do so may result in a cancellation fee equal to one lesson's cost. No refunds are issued for remaining lessons in the month of cancellation.
- **Four personal days** are allowed within any 12-month period for absences without charge. Notify your teacher in advance to use a personal day. Your account must be current to be eligible.

General Policies

- **Holidays:** Prelude Music Studio is closed on New Year's Day, Easter Sunday, Memorial Day, Independence Day, Labor Day. We are open until 5:30 PM on New Year's Eve and Halloween, and closed from 12-3 PM on Good Friday.
- **Weather Policy:** If Plymouth-Canton Schools close due to weather, our classes will also be canceled. Online classes are typically offered as an alternative. You can attend the online class or schedule a make-up lesson. Cancellations will be announced via email and social media. Opt in for text alerts during registration.
- **Safety Policy:**
 - We prioritize a healthy and safe environment. Please ensure your child's behavior is appropriate at all times. Kindermusik classes encourage parents to be fully present for your child and participate with them.
 - **Anyone exhibiting signs of illness should stay home.**
 - Please refrain from wearing perfumes or colognes in the studio.
 - **Parents or guardians must remain in the classroom or building during lessons.**
 - Prelude Music Studio is not responsible for the care or supervision of students, their friends, or siblings. We are not liable for any injury or damages resulting from behavior that violates these policies.

We appreciate your cooperation in adhering to these policies. They help us maintain a positive and productive learning environment for all students.