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01 REPARATIE LAB 25/26

Repair Lab

Door Centre of sustainability

The Future of Repair

Final Event

July 3rd , 2026

De HER, ROTTERDAM

Thesis Labs
Leiden-Delft-Erasmus Universities



Thesis Labs

Leiden-Delft-Erasmus Universities



Universiteit
Leiden



Erasmus
University
Rotterdam



Case holders



provincie
Zuid-Holland

De **REPARATIE**
Coalitie

Provincie Noord-Brabant

Thesis Labs

Leiden-Delft-Erasmus Universities



Do 19 februari

13:00 - 15:00

*Ontwerp en strategie
voor meer reparatie –*

Locatie: Decathlon
(Tilburg)

Sessie

Do 19 maart

14:00 - 16:00

(borrel na afloop)

*Hoe zet regelgeving
reparatie in beweging? –*

Locatie: Provincie Zuid
Holland (Den Haag)

Sessie

Do 28 mei

15:00 - 17:00

*Anders denken en doen (over
gedragsverandering en hoe Heel*

Nederland Repareert) –
Locatie: Stunt NL (Delft)

Sessie

Do 5 maart

14:00 - 16:00

*Hoe reparatie uit onze samenleving
verdween (en hoe we het
terugbrengen) –*

Locatie: Remake Society (Rotterdam)

Sessie

Di 12 mei

15:00 - 17:00

*Hoe stedelijke infrastructuur, logistiek
en technologie reparatie vormgeven –*

Locatie: PostNL Innovatielab (Den Haag)

Sessie

Vr 3 juli

9:30 - 11:30

*The Objects perspective and
Master Thesis insights*

Locatie: De HER (Rotterdam)

**Final
Event**



ADOPTING A PRODUCT PERSPECTIVE





Joep Vossen

Industrial Ecology
UL & TUD



Elvire Landais

Industrial Ecology
UL & TUD



Jay Benedicto

Global Business &
Sustainability
EUR



Stijn Alberts

Strategic Entrepreneurship
EUR



Julian van der Wijk

Global Business &
Sustainability
EUR



Pien Landman

Integrated Product Design
TUD



Linda Lackova

Industrial Ecology
UL & TUD



Emma Boeschoten

Strategic Product Design
TUD

ONE PAGER MAIN INSIGHTS



Lees de One Pagers!



Volledige theses zijn
beschikbaar na de zomer

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Leiden-Delft-Erasmus Universiteiten



From Return to Value: Strategic Returns Processing in E-Commerce

Pien Landman
Strategic Product Design
TU Delft

Returned products often do not reach a second customer due to shipping packaging and customer actions.

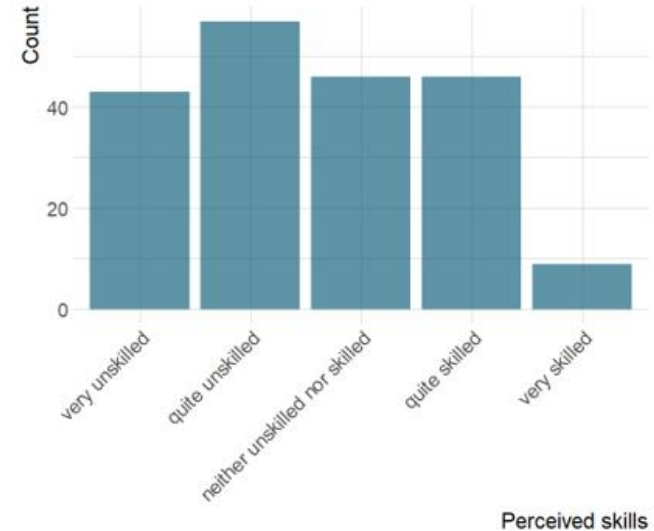


The influence of Critical Raw Material information on repair practices

Elvire Landais
MSc Industrial Ecology
Leiden University-TU Delft

Recommendations

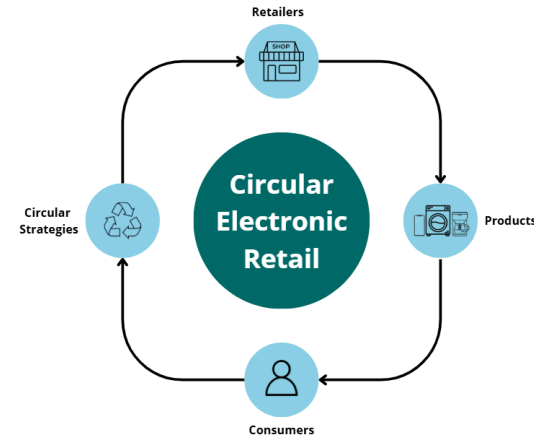
New repair experiences which can include CRM information, education from a young age, emotional design



Perceived skills of the respondents for the repair of EEE

Designing Future-Proof Circular Business Models for the Electronic Retail

Julian van der Wijk
Global Business and Sustainability
Erasmus University Rotterdam



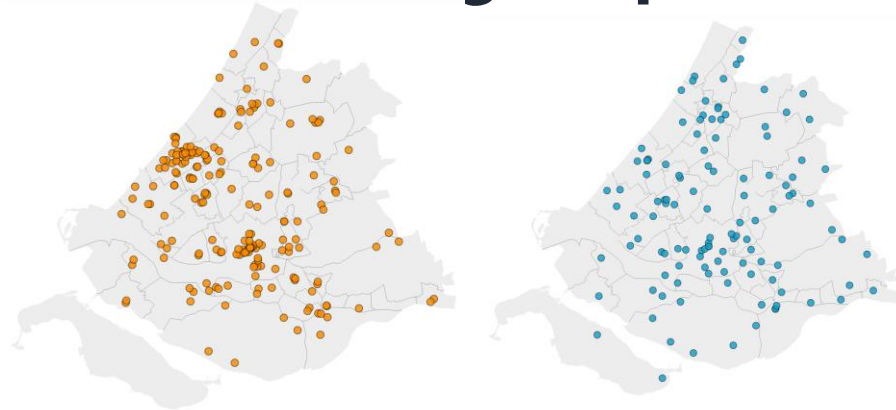
How platforms can solve agency problems in Original Equipment Manufacturer- repairshop relationships

Stijn Alberts
MSc Strategic Entrepreneurship
RSM



Mending the Gap: Consumer Repair Behaviour, Market Provision, and the Potential for Scaling Clothing Repair in South Holland

Linda Lacková
MSc Industrial Ecology
Leiden University-TU Delft



Breaking Repair Barriers: A qualitative study of the roles of circular economy leaders within repair communities

Jay Benedicto
Master of Business Administration in Management
Rotterdam School of Management



© Rodi Schiedam

Our future UNSCREWED Teaching designers to create recyclable electronics

Emma Boeschoten
Strategic Product Design
TU Delft



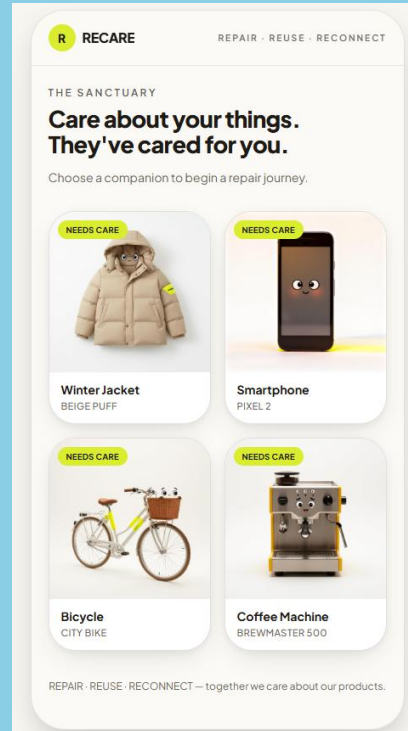
Final Product Delivery



Introduction Recare



Introduction Recare



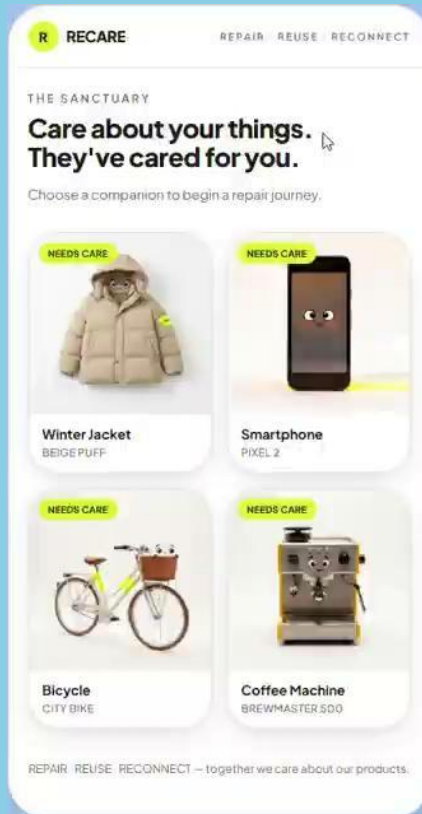
Selection of the 4 products



Demo!



Bond with your product

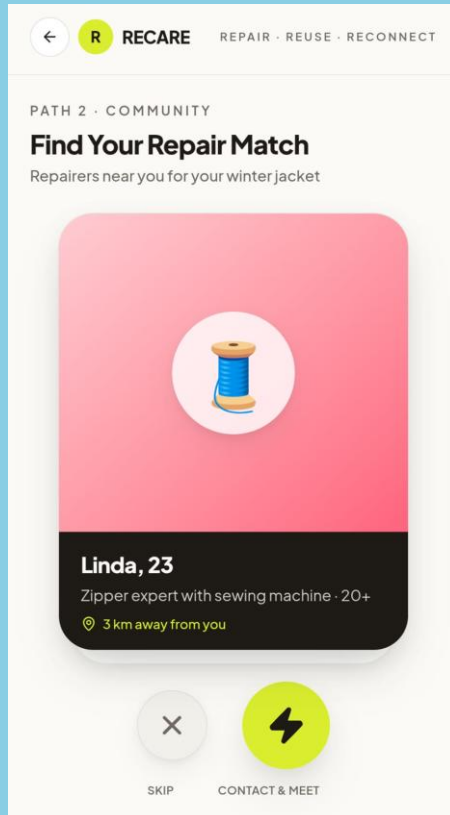


- Do it yourself repair, but with guidance
- Quickly ordering tools and spare parts
- Repair instruction video's

Demo!



Find your repair match

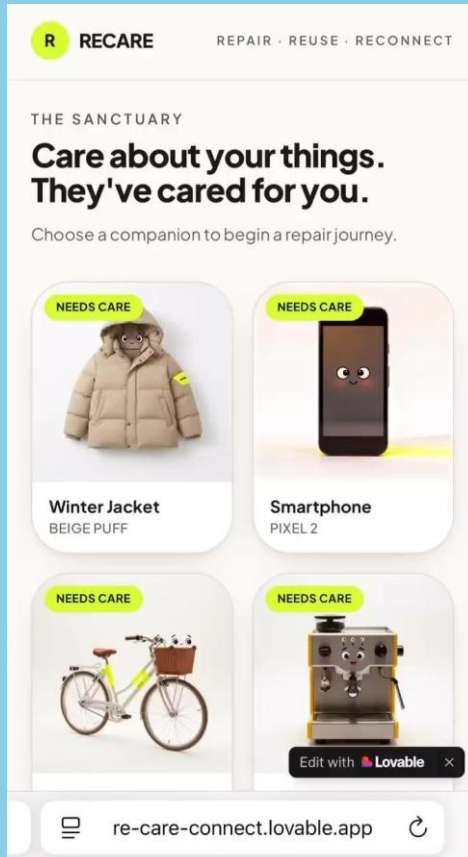


- Need for connection through repair
- Connecting people to exchange skills, tools
- Takes less time and more efficient (proximity based)

Demo!



Spa Day for your product



- Getting help with the repair
- Problem is not that big
- Not wanting to spend a lot of money

Demo!



R RE CARE

REPAIR · REUSE · RECONNECT



THE SANCTUARY

Care about your things. They've cared for you.

Choose a companion to begin a repair journey.

NEEDS CARE



Winter Jacket
BEIGE PUFF

NEEDS CARE

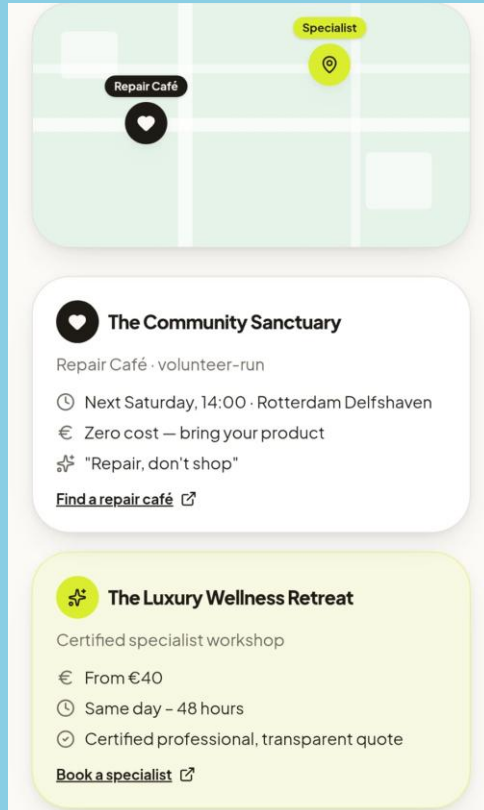


Smartphone
PIXEL 2

NEEDS CARE

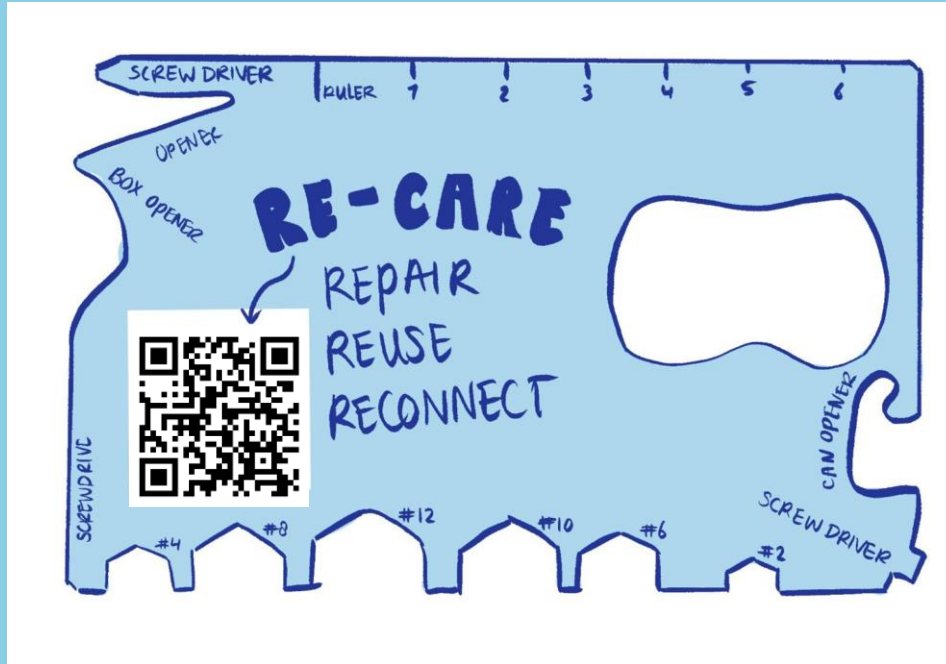
NEEDS CARE

Spa Day for your product



- Some repair equipment not available to the public
- Professional experienced in repair and finding spare parts
- Gain in time and accessibility through Recare

Thank you



Thesis Labs
Leiden-Delft-Erasmus Universities



STAY CONNECTED

Lees de One Pagers!



Over Reparatie Lab
26/27



Dien nu je vraag in



Thesis Labs

Leiden-Delft-Erasmus Universities



Nieuwe ronde Reparatie Lab! 26/27



17 augustus: deadline vragen indienen.

Eind augustus: definitieve selectie van vragen.

November-December: matching van opdrachten en studenten.

Februari - Juli 2027: circulaire safari's, workshops en meer.

Vragen? **Pascal van de Poll / Ilse Markensteijn**

