



**You are not a candidate for Lamination if you are:**

- Pregnant or Nursing
- Diagnosed Autoimmune Disorder (AIDS)
- Active Skin Disorders: Cold Sores, Shingles, Impetigo, Psoriasis, Pink Eye, Sun Burn, Severe, Rosacea
- Active Infections
- History of MRSA or staph infections
- Under the age of 18

**Before your appointment**

- Please show up to your Lamination appointment with a **bare face**.
- Avoid any and all face oils for 72 hours prior to your appointment. This includes makeup removers containing oil, moisturizers, retinols, and vitamin serums. Dry, untouched skin will help the longevity of lamination.
- Stop the use of prescription Retinoids and AHAs
- Do not wax, tweeze, or thread the area before your appointment.
- **Sunburned skin** is damaged skin and may cause irritation. Please schedule accordingly.

**Touch up Time Frames**

- **Brow laminations** can only be done every **8 weeks**. Lamination can last upward of 6 weeks but can not be rescheduled until the 8-week mark. **Waxing** can be scheduled every 2 weeks. **Tinting** can be scheduled every 4 weeks. If you receive a brow lamination with tint, you can come back in 4 weeks for a tint only.

**Brow Lamination Package Terms**

- If you bought a Brow Lamination Package of 3, your package does not expire until 30 weeks from your first service date.
- Brow laminations must be scheduled 8-10 weeks apart from one another. There is no exception.
- Packages must be paid in full at the first service date. If the payment is not made in full, you will be charged a single session only. This will not be credited towards future packages.

**Cancellation Policy**

- It is required to leave a credit card on file when booking to ensure cancellation policy protocols.
- If you have to cancel or reschedule, please do so **before 24 hours** of your appointment. Anything within 24 hours of your appointment will be subjected to a **non-refundable \$50 cancellation fee**.
- If you do not show up to your scheduled appointment, you will be considered a "**no-show**" which will automatically mandate a **non-refundable \$50 cancellation fee**.
- A 15-minute grace period is allowed before you are considered a "no-show." This will require the cancellation policy to become in effect.
- This cancellation policy is in effect for all services & will not be credited towards next scheduled service.
- During any and all promotions, the cancellation policy is still in effect. However, new appointments will **not be granted promotional price** if the cancellation policy has been enforced due to a late cancellation, reschedule, or no show during the 24-hour time slot.

**Acceptable Payments**

- Cash, all Major Credit/Debit Cards (Visa, Mastercard, Amex, Discover), Zelle, Venmo. We do not accept checks. We are currently not offering any payment plans at the moment. Once service is complete, there are no refunds.