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| MarcusGordon |  |  | Information Technology |
|  |  | Audio Visual Specialist |
|  |  | Project Manager |
| PROFILE |  |  | CONTACT |
| I have a passion for helping people and possess extreme customer service skills executing high-end events in collaboration with stakeholders and clients, such as Google, Oracle, Salesforce, and Facebook in luxury tier hotels in San Francisco. As a Subject Matter Expert in the fields of Audio, Video, and Information Technologies, I offer years of experience in the Audio-Visual and Hospitality industries and would be a perfect fit as a CRC Technical Consultant. |  |  |  |  |
| Email icon | redesigntheworld@gmail.com |
| Phone icon | 510.932.0226 |
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| EXPERIENCE |  |  | EDUCATION |
| Director of Event Technology Park Central Hotel, San Francisco2016 - 2021• Provided AV / IT support for all corporate events and hotel guests• Designed detailed system solutions • Managed over $2.5 million in audio visual and internet revenue annually |  |  | **University of California at Berkeley** Bachelor of Arts Degree, 1998Media and the Commercialization of Popular Culture |
| Director of Event Technology Parc 55 Hotel, San Francisco2013-2016• Oversaw all Audio Visual and IT network implementation inside 1000+ room Hotel• Developed and managed equipment inventory: selection, purchase, and decommissions • Increased AV revenue by 36 percent during my three-year tenure |  |  |
|  | SKILLS |
| **Director of Operations****The Fairmont Hotel, San Francisco**2009-2013 • Executed large projects including two events featuring President Barack Obama • Led discussions resulting in Encore capturing the hotel's lucrative internet contract  • Managed event sales and project execution while providing the utmost in client service and satisfaction |  |  | * Provide Excellen Customer Service
* Coordinate Stakeholders and Participants
* Plan and Execute large scale projects
* Manage multiple projects simultaneously
* Hire, Train, and Manage Personnel
* Detailed reporting and analyst
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