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| Marcus  Gordon |  |  | Information Technology | |
|  |  | Audio Visual Specialist | |
|  |  | Project Manager | |
| PROFILE |  |  | CONTACT | |
| I have a passion for helping people and possess extreme customer service skills executing high-end events in collaboration with stakeholders and clients, such as Google, Oracle, Salesforce, and Facebook in luxury tier hotels in San Francisco. As a Subject Matter Expert in the fields of Audio, Video, and Information Technologies, I offer years of experience in the Audio-Visual and Hospitality industries and would be a perfect fit as a CRC Technical Consultant. |  |  |  |  |
| Email icon | redesigntheworld@gmail.com |
| Phone icon | 510.932.0226 |
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| EXPERIENCE |  |  | EDUCATION | |
| Director of Event Technology Park Central Hotel, San Francisco 2016 - 2021  • Provided AV / IT support for all corporate events and hotel guests  • Designed detailed system solutions  • Managed over $2.5 million in audio visual and internet revenue annually |  |  | **University of California at Berkeley**  Bachelor of Arts Degree, 1998  Media and the Commercialization of Popular Culture | |
| Director of Event Technology Parc 55 Hotel, San Francisco 2013-2016  • Oversaw all Audio Visual and IT network implementation inside 1000+ room Hotel  • Developed and managed equipment inventory: selection, purchase, and decommissions  • Increased AV revenue by 36 percent during my three-year tenure |  |  |
|  | SKILLS | |
| **Director of Operations**  **The Fairmont Hotel, San Francisco**  2009-2013  • Executed large projects including two events featuring President Barack Obama  • Led discussions resulting in Encore capturing the hotel's lucrative internet contract  • Managed event sales and project execution while providing the utmost in client service and satisfaction |  |  | * Provide Excellen Customer Service * Coordinate Stakeholders and Participants * Plan and Execute large scale projects * Manage multiple projects simultaneously * Hire, Train, and Manage Personnel * Detailed reporting and analyst | |