Lead Business Systems Analyst - FX Technology (Capital Markets)

The Foreign Exchange Technology (FX) team supports the bank’s Global FX business by providing functional and technical expertise in FX products and related internal and third-party applications. The BA team acts as a liaison between business stakeholders and internal development groups, gathers robust requirements for enhancement/modification requests, recommends effective solutions for business and technology objectives, and conducts thorough testing of technology solutions.

**Key Accountabilities:**

* Collaborate closely with internal stakeholders including business end users and upstream / downstream technology groups to gather comprehensive information related to problems, projects and requests
* Participate in all aspects of a systems development life cycle within the development team  (Requirements Analysis, Design, Development, Test, QA, Data Lineage, Implementation and Support). Act as a liaison and primary communication channel between appropriate business line and development teams on requirements, issue resolution, status, project execution and prioritization.
* Work closely with internal development resources as well as third-party vendor contacts to design and test creative and efficient solutions
* Actively participate in or lead team stand-ups and scrums to ensure broad awareness of in-flight initiatives and coordinate work efforts
* Manage functional and technical requests as well as bug investigations and discretionary work efforts using a variety of tools including JIRA, Confluence, and ServiceNow
* Actively participate in improving team processes and workflows, with an emphasis on knowledge retention and intra / inter-team cooperation
* Accountable for understanding all stakeholder needs, providing detailed product design specification by way of user stories and assisting in the prioritising of stories during Sprint planning.
* Turn business requirements into technical specifications and other technical documentation (data transformations, design and operational support documentation).
* Knowledge of bank’s products (i.e. capital markets and retail) and operational process and controls. Specifically, FX products, payment processing, and confirmations.
* Fluent in Agile techniques and demonstrated experience in working within an agile environment, either as a product owner or as a team member.

**Functional Competencies:**

* At least 3-5 years of experience in capital markets business systems analysis role, ideally in Foreign Exchange
* Experience with capital markets trading systems, ideally in the Foreign Exchange market such as Wallstreet FX, Murex, eFX Trading venues, etc.
* Practical technology project experience, as either a business analyst or a project manager
* Hands on experience with the software development lifecycle, leading technical specification discussions with developers as well as SIT/UAT testing
* Strong working knowledge of industry trends and regulations
* Effective written and verbal communication skills to bridge between technical content and business objectives
* Strong functional knowledge of Foreign Exchange products, payments, and confirmations.
* Strong understanding of trade lifecycle
* Practical SQL and/or Unix experience would be an strong asset