

Job title:

Manager, Middleware & UNIX Systems

This bank has redefined what digital banking is, and continue to evolve to tackle any opportunity and face every challenge through progressive technology and the power of collaboration.

The team:

This Infrastructure Operations team works as part of Global Operations group to manage the technology and computer infrastructure that drives the bank's business systems.

The role:

Reporting to the Director, Infrastructure Projects & Database Systems, you will lead a team of Middleware & UNIX Specialists that are responsible for operating & maintaining the Middleware, as well as implementing, tuning, and supporting UNIX systems, servers, and related components to ensure high levels of availability and security of the supported business applications. You will also participate in the planning and implementation of policies and procedures to ensure that Middleware and UNIX system.

You will also be responsible for provisioning and maintenance are consistent with company goals, industry best practices and regulatory requirements.

You will be a part of a team of IT professionals in a flexible working environment, which includes the opportunity to work both remotely and in an office location.

In this role, there are special working conditions, as required at times by project or business needs, which may include a range of circumstances, such as after-hours and weekend work.

Is this role right for you?

- You are ready to participate in & support capacity planning and the development of long-term strategic goals for Middleware and UNIX systems in conjunction with end- users and the IT **Leadership team**.
- You are keen to coordinate with **architecture**, network infrastructure, software development, IT service delivery, and database administration functions to implement UNIX and Middleware systems that employ industry best practices to meet corporate objectives.
- You are willing to develop, recommend and implement a regular maintenance schedule for UNIX Operating Systems and all related hardware.
- You are motivated to be accountable for Disaster Recovery Planning (DRP)/Business Continuity Planning (BCP) initiatives & test coordination for all managed systems.
- You excel at accountable for the management of problem & incident management and resolution of all managed systems.
- You take pride in ensuring all systems under administration are compliant with policies, standards, licensing agreements, configuration guidelines, and best-practices for maintaining regulatory compliance.
- You are eager to provide efficient, high quality technical support services to ensure timely response to queries, resolution of problems and reporting/escalation of issues related to the systems.

- You thrive at monitoring, testing & tuning system performance; preserve and provide system log files, as needed.
- You are adept at creating & managing production service level agreements and objectives.
- You won't shy away from leading, coaching and developing teams & for conducting regular performance assessments.

Do you have the skills that will enable you to succeed in this role?

- You possess **excellent** communication (verbal/written/presentation) skills to convey/present technical information & ideas in user friendly language to both technical and non-technical audiences. Furthermore, you also have good interpersonal skills to build relationships with internal and external business partners and vendors.
- You have at **least 7+ years of hands-on technical working experience** in various areas of enterprise server support, maintenance, and administration.
- You have at **least 3+ years of technical leadership** experience with demonstrated success in implementing continuous improvement & strategic initiatives. You also have at least 3+ years of people management responsibilities.
- You have at least 10+ years of hands-on technical working experience in providing subject matter expertise with IBM Power Servers, and in particular, with POWER9.
- You also have at least 10+ years of hands-on technical working experience with AIX systems administration.
- You have demonstrated technical working experience in administering & managing Middleware (e.g., IBM Websphere and/or IBM MQ) systems.
- You also have demonstrated technical working experience with supporting large scale enterprise applications.
- You can demonstrate solid troubleshooting & step-oriented problem-solving abilities, both proactive and reactive.
- You are a logical thinker with an ability to prioritize & act on critical processing problems.
- You have a strategic planning mindset to proactively prepare for future technology trends.
- Completion of a post-secondary education in Computer Science, Engineering or in a related technology-based stream.

What's in it for you?

- You will be part of a diverse and inclusive team of Client-focused go-getters looking to learn from each other in an environment that celebrates and recognizes success!
- You will have access to thousands of online and in person courses so you can shape your career growth with the support from diverse industry leaders.
- You belong here, we are equal and un-complicated. Bring your true self to work, dress codes don't apply here.
- You will enjoy workspace flexibility and all the excitement that comes from working at the official Bank of the Toronto Raptors.