

Refund Policy for Digital Products

1. Nature of Digital Goods

Due to the digital nature of our consulting resources (including but not limited to templates, guides, recorded workshops, and PDFs), all sales are **final and non-refundable**. Unlike physical goods, digital assets are accessible immediately upon purchase and cannot be "returned" in the traditional sense.

2. Acknowledgment of Purchase

By completing your purchase and downloading the content, you acknowledge that:

- You lose your right to a refund once the download has commenced.
- The value of the service is delivered upon the delivery of the digital file.

3. Technical Issues

If you experience any technical difficulties accessing or downloading your purchase, please contact us at **BelloAcademy@outlook.com**. We are committed to ensuring you receive the files you paid for and will work with you to resolve any delivery issues.

4. Exceptional Circumstances

While we maintain a strict no-refund policy, we value our clients' satisfaction. In the rare event of a duplicate purchase or a clear administrative error on our part, refunds may be issued at the sole discretion of Bello Academy.

Usage Rights & License Terms

1. Grant of License

Upon successful purchase of any digital content, Bello Academy grants you a non-exclusive, non-transferable, single-user license. This license allows you to use the materials for your **personal use** or within your own **professional business operations**.

2. Permitted Use

You are encouraged to:

- Download and save the files to your personal devices.
- Save copies for your own use or for use within your internal team.
- Adapt the templates or strategies provided to suit your specific business needs.

3. Prohibited Use (The "No Resale" Rule)

The intellectual property remains the sole property of Bello Academy. To protect our work, the following actions are strictly prohibited:

- **No Resale:** You may not sell, lease, or sublicense the files or any derivative works created from them.
- **No Commercial Distribution:** You may not use these files to create a product for sale or use them as a "lead magnet" or freebie for your own audience.
- **No Public Sharing:** You may not upload these files to public servers, shared drives, or social media groups where others can access them without purchase.

We utilize anti-piracy and copyright infringement detection software to monitor the internet for potential violations.

Think of this like a movie ticket. You're paid for the right to watch the movie, but you aren't allowed to film the screen and sell copies of it.

4. Violation of Terms

Unauthorized sharing or resale of these materials is considered a breach of contract and a violation of copyright law. Bello Academy reserves the right to terminate access to future updates and pursue legal action if these terms are violated.

Frequently Asked Questions

Can I get a refund if I change my mind?

Because our products are digital and delivered instantly to your inbox, we aren't able to offer refunds or exchanges. Once you have the files, they are yours to keep! We recommend reading the product description carefully to make sure it's exactly what you need before hitting that "buy" button.

How am I allowed to use these files?

We want you to get the most out of your purchase! You are more than welcome to use these resources for:

- **Personal growth:** Organizing your life or learning a new skill.
- **Your own business:** Implementing our strategies or using our templates to streamline your internal operations.

Can I share these with my friends or clients?

We're glad you find our stuff share-worthy, but **no**. Your purchase is a single-user license for *you* or *your specific business* only. If a friend or a colleague wants to use them, please send them a link to our shop so they can grab their own copy!

Can I resell these templates or include them in my own paid course?

In short: **No**. Our digital products are for your use, not for your profit. You cannot repackage, resell, or distribute these files as part of your own commercial offerings. Think of it like a book—you're buying the right to read it and learn from it, but not the right to republish it under your own name.

What if I can't open the file?

Don't panic! Technology can be moody sometimes. If you have any trouble downloading or opening your files, just shoot us an email at **BelloAcademy@outlook.com** and we'll get it sorted for you ASAP.