

# TRAVELER AGREEMENT, TERMS & CONDITIONS, WAIVER AND RELEASE OF LIABILITY

## MENDOZA WINE IMMERSION

November 15–21, 2026

Mendoza, Argentina

Please read this agreement carefully. Reserving your place in this program constitutes acknowledgment and acceptance of all Terms & Conditions outlined in this document, including the cancellation policy, travel insurance requirement, and release of liability. A signed copy of this agreement will be required to confirm your reservation.

### 1. PROGRAM DESCRIPTION

Authentic Vine Travel, operated by Authentic Vine Corporation (“AVC”), is organizing and hosting the Mendoza Wine Immersion program taking place November 15–21, 2026 in Mendoza, Argentina.

Operational travel services within Argentina, including accommodations, transportation, winery visits, meals, and local experiences, are coordinated through third-party local travel and hospitality partners in Argentina.

AVC acts solely as organizer, promoter, and host of the experience.

### 2. RESERVATION & PAYMENT TERMS

Reservations begin with a traveler inquiry process and personal consultation.

Reservations are not considered confirmed until:

- A signed Traveler Agreement has been received by AVC
- The required deposit payment has been received

### PAYMENT SCHEDULE

Reservation deposit: \$500 per person (non-refundable). At time of booking.

Second payment: \$1000 per person. Due: By September 15, 2026

Balance: \$3,499 per person (*and additional single supplement, if it corresponds*). Due: By September 25, 2026

Total program price: From \$4,999 per person based on double occupancy.

Single supplement: \$600 additional, subject to availability.

### 3. CANCELLATION & REFUND POLICY

Cancellation requests must be submitted in writing by email.

Cancellation terms are as follows:

If cancellation occurs before September 15, 2026:

- Second payment and balance payment, if applicable, fully refunded
- Booking deposit **\$500 is non-refundable**

On or after September 15, 2026:

- All payments become non-refundable

If AVC or the operator cancels the trip for reasons other than Force Majeure:

- Travelers will receive a full refund of payments made within 14 days

No refunds will be issued for:

- Unused portions of the itinerary
- Missed activities
- Voluntary early departure
- Airline delays or missed connections
- Failure to obtain required travel documentation

### 4. FORCE MAJEURE

AVC and its operational partners shall not be liable for delays, modifications, interruptions, or cancellations resulting from events beyond reasonable control, including but not limited to:

- Natural disasters
- Extreme weather
- Pandemics or epidemics
- Government actions or travel restrictions
- Civil unrest
- Strikes
- Transportation disruptions
- Border closures
- War or terrorism
- Other extraordinary events

In the event of Force Majeure, refunds or credits, if any, will follow supplier policies and contractual obligations.

## 5. TRAVEL INSURANCE REQUIREMENT

Comprehensive travel insurance is **mandatory** for participation in this program.

Coverage must include:

- Trip cancellation
- Trip interruption
- Medical emergencies
- Emergency evacuation
- Baggage loss or delay

Proof of coverage must be provided to AVC no later than 30 days prior to departure.

**NOTE: As of July 1, 2025, the Argentine government requires all foreign visitors to carry valid travel health insurance covering medical emergencies, hospitalization, and emergency evacuation. This is a legal entry requirement independent of AVT's own insurance policy.**

**Travelers who fail to provide proof of insurance will be denied participation without refund.**

## 6. PASSPORTS, ENTRY REQUIREMENTS & TRAVEL DOCUMENTS

Travelers are solely responsible for:

- Obtaining and carrying a valid passport
- Meeting Argentina entry requirements
- Verifying visa requirements
- Obtaining any required health documentation or vaccinations
- Obtaining travelers health insurance

Passports must remain valid for at least six months beyond the return date.

AVC is not responsible for denied boarding, denied entry, visa issues, or immigration-related matters.

## 7. ITINERARY MODIFICATIONS

All efforts will be made to operate the itinerary as published.

However, AVC and its partners reserve the right to modify:

- Winery visits
- Hotels

- Restaurants
- Experiences
- Transportation
- Scheduling

due to availability, weather, operational requirements, safety concerns, or circumstances beyond control.

Equivalent substitutions of comparable quality and value may be made when necessary.

## 8. HEALTH, MOBILITY & PARTICIPATION REQUIREMENTS

This itinerary includes:

- Walking tours
- Uneven terrain
- Vineyard paths
- Winery cellar visits
- Stair access
- Extended standing periods
- Wine tastings
- Boat excursion activities

Travelers must be physically capable of participating in the program safely.

Any medical conditions, dietary restrictions, allergies, or mobility limitations must be disclosed to AVC prior to departure.

AVC reserves the right to decline participation if a traveler's condition may significantly affect their own safety, the group experience, or operational feasibility.

## 9. ALCOHOL CONSUMPTION

This program includes extensive wine tastings and alcohol service as part of the educational experience.

Participants are expected to consume alcohol responsibly and remain respectful toward fellow travelers, winery hosts, staff, and local partners.

AVC reserves the right to remove any participant from activities or from the program entirely, without refund, for behavior deemed unsafe, disruptive, intoxicated, abusive, or inappropriate.

## 10. ASSUMPTION OF RISK

I acknowledge that international travel and participation in this program involve inherent risks, including but not limited to:

- Illness
- Injury
- Accidents
- Transportation disruptions
- Food-related illness
- Slips, falls, or physical injuries
- Exposure to weather conditions
- Third-party negligence
- Property loss or theft

## 11. RELEASE OF LIABILITY

I hereby release, waive, and discharge Authentic Vine Corporation, Authentic Vine Travel, their owners, employees, contractors, affiliates, representatives, and operational partners from any and all claims, liabilities, damages, losses, expenses, or causes of action arising from or related to participation in this program.

This release includes, without limitation:

- Personal injury
- Illness
- Property damage or loss
- Travel interruptions
- Delays
- Supplier failures
- Third-party negligence
- Accidents
- Changes to itinerary
- Force Majeure events

## 12. THIRD-PARTY SUPPLIERS

AVC is not responsible for acts, omissions, delays, cancellations, negligence, bankruptcy, or operational failures of:

- Airlines
- Hotels
- Restaurants
- Transportation providers
- Wineries
- Activity operators
- Local travel partners
- Other third-party vendors

All such services are provided subject to the terms and conditions of the individual suppliers.

### 13. PHOTOGRAPHY & MEDIA RELEASE

By participating in this program, I grant AVC permission to photograph and video record me during the trip and to use such images for promotional, editorial, marketing, website, and social media purposes without compensation.

### 14. CODE OF CONDUCT

Participants are expected to behave respectfully and professionally throughout the program.

Harassment, abusive behavior, illegal activity, excessive intoxication, or conduct that negatively affects the experience of others may result in removal from the program without refund.

### 15. GOVERNING LAW

This Agreement shall be governed by the laws of the State of Illinois.

Any disputes arising from this Agreement shall be resolved in a court of competent jurisdiction located in Illinois.

