

Viking Travel Service Terms and Conditions

As the worldwide COVID-19 corona-virus pandemic remains ongoing at this time, and travel resumes around the world, all destinations and suppliers have established COVID-19 safety measures and precautions which may change from day to day. These safety measures may include wearing masks at certain times, size of group gatherings, social distancing requirements, health screenings, and requiring Covid vaccination cards.

Participation on the tour acknowledges the contagious nature of COVID-19 and voluntarily assume the risk that I may be exposed to or infected by COVID-19 while traveling. Participants also understand and agree to follow all the protocols and the acceptance that travel plans may be altered, interrupted, changed or canceled and that Viking Travel has no control over these unforeseeable conditions.

Participation agreement: The purchase/payment of any travel services offered constitutes a contractual arrangement between the Traveler ("you") and Viking Travel Service and its suppliers. As the lead traveler, you accept, and confirm you have authority and consent to accept, all Terms & Conditions for yourself and all members of your traveling party.

Deposit: The required deposit is due at time of booking along with signed Reservation Form and Terms and Conditions Form.

Final payment: Reservations are subject to cancellation and late fee if final payment is not received by the due date. Rebooking's are subject to availability and new pricing and may be subject to currency fluctuations until paid in full.

Payments: All credit card charges are subject to 3% non-refundable fee.

Check Documents: Please check your invoice and travel documents for accuracy and advise any discrepancies immediately.

Check-in Requirements: Advance check-in time requirements vary by airline. You can check the airline website for the latest information. Domestic is usually 2 hours prior to departure time. International is usually 3 hours prior to departure time. Following these guidelines allows for potential delays at security screening. Checking in later than airline advance check-in times may result in denied boarding. Reconfirmation: It is important that you reconfirm all flights prior to departure so you are aware of any changes that may have occurred in your flight itinerary. Provide your air carrier with your cell phone and email as well as sign up for any apps to keep in touch. Denied Boarding: At peak periods flights may be overbooked. If you are involuntarily denied boarding, you may be entitled to compensation. The rules for denied boarding are available at all ticket counters and online. Airline Reservations: Viking Travel Service is not responsible if an airline cancels, reschedules, or delays on flights for any reason. Routings are not guaranteed and are subject to change at any time. Seat assignments and upgrades may or may not be available and subject to additional fees. All airline terms and conditions, including baggage, departure taxes and fees and increases beyond our control are applicable. Frequent flyer miles may or may not be earned. Clients must retain boarding passes for any disputes.

Changes/Deviations or Cancellations: Most reservations are subject to change and cancellation penalties. Ask your travel consultant to explain charge/cancellation penalties applicable to your travel purchase. Viking Service cancellation penalties apply as well. In addition to any airline or tour/cruise-imposed change fees, an administrative fee of \$50 per person will be charged. Deviations are subject to availability. May not be applicable on group bookings. Note: Prices quoted during an inquiry cannot be guaranteed.

Cancellation Policy: All cancellations must be received in writing and subject to penalties outlined and a \$250.00 per person administrative fee regardless of reason for cancellation.

Travel Insurance: Most reservations carry cancellation fees. Viking Travel Service strongly recommends you purchase travel insurance to protect your trip investment. Your personal insurance may not adequately cover losses incurred should you have to cancel, become ill in transit, become a victim of lost or stolen property or travel documents. You are strongly urged to protect your vacation investment and well-being by purchasing the optional insurance offered to you. Insurance is non-refundable and rates and features, are subject to change at any time. Insurance should be modified within 15 days of any additions to maintain benefits and coverages.

Required Documentation: All bookings are subject to the proper documentation required for travel. I.e.: driver's license, valid passport, visa, tourist card, vaccination card. It is the responsibility of the traveler to provide such documentation for booking and for travel. Passports must be valid for a minimum of 6 months from return date. Names on reservations must match proper identification required for travel. All travelers must provide emergency contact details prior to travel. Non-US citizens must contact the consulate for requirements.

Documents: Printed documents are subject to a \$35 shipping cost.

Notice: While every effort will be made to adhere to the specifics shown in this or any other publication, certain circumstances may necessitate alterations, therefore; all fares, taxes, fuel surcharges, schedules, hours of arrival and departure and all other information contained herein are subject to change. During local or national holidays or special events, peak seasons, on Sundays, and during religious occasions, certain facilities such as museums, churches, restaurants, sightseeing tours, hotels, and shopping may be limited or not available. Alternatives will be offered whenever possible. Viking Travel cannot be held responsible for any closures, necessary itinerary changes, or curtailments for any reason. Accommodations outside the United States of America may not accommodate wheelchairs or be wheelchair accessible. The Americans with Disabilities Act is not applicable outside the United States of America. Room and bed preferences are not guaranteed. Check-in times vary worldwide and cannot be guaranteed. Air-conditioning in hotels is not guaranteed and dependent upon local and national laws and regulations. Though hotels may have air-conditioning as a listed amenity, the usage of air-conditioning is often not available at night or in the off-seasons (October–May). Other restrictions may apply. Any unused portions of the package are non-refundable. **Force Majeure-** Viking Travel Service assumes no liability for any loss, damage, or entry of any nature in whole or in part resulting from an Act of God or any other force majeure condition, including, without limitation: fire, volcanic eruption, environmental pollution or contamination, inclement weather, earthquake, low or high water levels, flood, water or power shortages or failures, tropical storms or hurricanes, riots or civil commissions or disturbances, and any other acts of a similar nature, sabotage, arrests, strikes or labor disruptions, bankruptcy, restraint of rulers or peoples, expropriations, acts of terrorism, war, insurrection, pandemic, quarantine restrictions, government health advisories, or warnings or alerts of any kind of nature, government seizures, refusal or cancellation or suspension or delay of any government authority or any license, permit or authorization, damages to its facilities or the travel supplier and its facilities, or any other unforeseen circumstances or any other factors unforeseen by Viking Travel Service that impacts negatively on, or hamper, its ability to fulfill any of its contractual conditions. In the event that any of these conditions apply, Viking Travel Service shall be excused, discharged, and released from performance to the extent such performance is so limited or prevented, without liability of any kind. Some cancellations subject to Future Credit Vouchers only.

Responsibility: Neither Viking Travel Service, its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns, own or operate any person or entity which provide goods and services for these trips does not maintain any control over the personnel, equipment, or operations of these suppliers, Viking Travel Service assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident or delay, inconvenience, or irregularity which may be by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or their employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of Viking Travel Service. Additionally, responsibility is not accepted for losses or expense due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. All service and accommodations are subject to the laws of the country in which they are provided. Viking Travel Service reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience, or safety of the tour. We reserve the right to withdraw any tour announced. Viking Travel Service reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interest of the health, safety, and general welfare of the tour group or of the individual participant. Viking Travel Service is not liable for any personal effects, same being the sole responsibility of the owner at all times. Payment constitutes acceptance of these terms and conditions. Viking Travel Service or the organizer, accept no responsibility for any damage or delay due to sickness, pilferage, labor disputes, machinery breakdown, quarantine, government restraints, bankruptcy, weather or any other cause beyond their personal control. No carrier shall be responsible for any act, omission or events during the time passengers are not on board its own conveyance. The right is reserved to cancel or change itineraries or substitute services without notice and to decline to accept or retain any passenger at any time. In view of statutory or contractual limitations that may apply to personal injury or property damage losses the purchase of accident, medical and baggage insurance is strongly recommended. It is understood that I have requested Viking Travel Service to arrange bookings on my behalf. As the worldwide COVID-19 coronavirus pandemic remains ongoing at this time, I acknowledge that for this reason, and other reasons not reasonably foreseeable at this time, these travel plans may be interrupted or cancelled by the supplier that is providing them, a government entity or other third party over which Agency has no control. I further acknowledge that the supplier's own cancellation, rebooking and refund policies, subject to any applicable law that is now or may later be in effect, will govern my rights and remedies, including my right to receive a refund, in such an event. Moreover, I understand that should I elect to purchase travel insurance, the terms of the policy will dictate whether, and to what extent, coverage for any financial loss may exist under the circumstances. Payment constitutes agreement, I hereby agree to hold Agency harmless and release it from any and all liability for any damages, including but not limited to monetary losses, I may incur as a result of such interruption or cancellation of these travel plans. Tour operated by Viking Travel.

I (we) have read, understand and am (are) in agreement with the Terms & Conditions of this vacation package.

Signed: _____ Date: _____ Karried Away with Carrie /E5490

Reservation is not confirmed until this form is signed and received by Viking Travel Service.



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