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PhytoTank Troubleshooting

The LED lights are rated for 50,000 hours and so if your PhytoTank is no longer lighting up it is unlikely to be the LEDs but a problem with another component. Please follow the steps below to identify the problem before you contact us.

PLEASE NOTE: Your PhytoTank is water-resistant but not waterproof, so do not submerge it!

A: Outlet Timer:

1. Double check that the timer is set to “Timed” and not off.
2. Mechanical or computer-based timers can have a glitch. Unplug the PhytoTank from the timer and plug it directly into the wall socket.

B. Power Supply Splitter and/or dimmer:

1. Bypass any splitter or dimmer and plug the PhytoTank directly into the power supply.

C. Power Supply:

1. If you have a spare 12V DC power supply, then swap it out and see if the PhytoTank turns on.
2. If you don't have a spare power supply, then check that the small LED on the power supply block is illuminated

D. Electrical Connections:

1. Often dust or debris can accumulate inside the connectors. Clean them with contact cleaner or rubbing alcohol and see if the PhytoTank lights up.

E. LED Strips

1. Remove the cap and examine the LEDs. Look for black or brown spots.

Send us an email with your findings and we can determine what needs to be replaced

Accidents Happen! If you break your PhytoTank send us an email and ask for our current no-fault PhytoTank replacement cost.