



### **Connect Health + Wellness**

Bassett: 324 T B Stanley Hwy. | Bassett, VA 24055  
Ridgeway: 4944 Greensboro Rd. | Ridgeway, VA 24148  
Dental: 23 Fayette St. | Martinsville, VA 24112

Welcome to our health center, Connect Health + Wellness (CHW). We are pleased to have the opportunity to provide health care services to you. We accept patients with or without insurance and offer a discount based on family size and income. Community Health Centers, also known as Federally Qualified Health Centers (FQHCs) are non-profit, community-based, patient-centered organizations that deliver comprehensive, integrated primary and preventative healthcare services to everyone in their communities, regardless of their insurance status or ability to pay.

### **WHAT YOU NEED TO KNOW ABOUT OUR SLIDING FEE DISCOUNT PROGRAM:**

Family size is the number of people filing taxes together; total income is gross income before any deductions are taken from the income. Documentation of gross income **MUST** be provided within 30 days of the first visit and updated annually or whenever there is a change in income. If proof of income is not received within 30 days of your first visit, **YOU WILL BE CHARGED FULL PRICE** and will receive a bill for the **FULL AMOUNT** and not eligible for another year of service to apply for the Sliding Fee Schedule.

Acceptable documentation of income includes the **most current** of at least **ONE** of the following for **EACH** household member receiving income:

- W-2 Form
- Months' worth of Current Pay Stubs, for each family member claiming income
- Income Tax Return
- State Unemployment Benefits, Social Security Benefit letter before Medicare premiums is deducted
- Proof of income letter from friend/family member providing financial assistance
  - (Blank Connect Health + Wellness Proof of Income letter available upon request at our offices)

If you have insurance, you may still apply for the sliding Fee Scale Discount, and you will be charged the lowest fee of the two co-payments.

Payment is expected at each visit. If you are unable to make your payment, please ask for a payment arrangement or a hardship application.

### **WHAT YOU NEED TO BRING TO YOUR FIRST VISIT:**

- Picture ID or birth certificate
- Bottles of all medications or a complete list of medications with frequency and dose of medications you are currently taking
- Insurance card
- Applicable proof of income, as stated above

For more information or to make a new patient appointment, please call Connect Health + Wellness: **276-638-0787**.