

The Danforth Adult Care Center

STRUCTURED OUTDOOR VISITATIONS

The Danforth would like to provide residents with as many opportunities to safely interact with friends and family as possible. As we all work to provide the best care we can to our residents and prevent the spread of COVID-19, The Danforth has developed some specific guidelines on structured visitation in order to receive the highest-quality, compassionate care for optimum health, function, and quality of life.

PROCEDURE: Given ongoing efforts to prevent the spread of COVID-19 and our goal to allow residents as much time as safely possible with their friends and family, the following should be followed:

1. Visits must be scheduled in advance with the office

- The primary contact to schedule Structured Visits will be Amy Parker Administrative Assistant at 518-686-5167 or amy@danforthadultcare.com These visits are to be scheduled. To schedule a visit, you must provide first and last name of visitors, physical street address, daytime and evening phone number, and email address for contract tracing if needed. A resident will be allowed to have two visitors for the scheduled day and time, if more than two visitors arrive for the visit only two will be allowed to visit. Visits can be scheduled on Tuesday's from 10:00am to 11:30am, Wednesday is from 4:00pm-5:30pm and Thursday is from 3:00pm-4:30pm. During scheduling, the rules for Structured Visits will be explained to all parties and failure to agree to the terms will result in a postponement of the visit until conditions allow for less restrictive visitation. If a visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting during the duration of the COVID-19 state declared public health emergency. The Danforth reserves the right to deny or change visitations at any time.
- Visits will be limited to 20 minutes with 10 minutes for sanitation and screening for next visitors. We will be able to accommodate three residents at a time for visitors for a total of nine visits per day.

2. Guest screening will be conducted for outside visitation

Immediately prior to the Structured Visit the visitor(s) will be screened in the front parking lot. This screening process will mirror what is established in the facility staff screening policy. Failing to accept screening; the presence of a high temperature as indicated on the screening sheet; the disclosure of close contact with someone who is COVID-19 positive; or any other disqualifying factor indicated by the screening sheet will lead to a postponement of the Structured Visit. In addition to the screening we will be requiring a negative COVID test within 7 days of the scheduled visit. If you do not have a copy of the COVID test with you or have not previously provided a copy via email or fax your visit will be postponed. While we understand that this will be an additional step that you will need to have done each time you visit, we feel this is the best way to keep our facility COVID free. The staff will continue to be tested weekly as well.

To find available testing sites you can go to www.coronavirus.health.ny.gov/covid-19 testing, or check with your primary care provider.

3. Boundaries must be established

After screening, visitor(s) will be directed to the designated outdoor visiting area. Residents are to remain at least six feet away from their visitors. Boundaries set to maintain this distance will be clearly marked. In order for the visit to take place, all parties must agree to remain in the designated area so that the six feet minimum distance can be ensured through respectful supervision.

4. Residents and visitors must maintain masks throughout the visit and preform hand hygiene

If any parties involved in the Structured Visit refuse to wear a mask for the complete duration of the visit, the Structured Visit cannot take place, also proper hand sanitation will need to be completed. Those respectfully supervising the visit will ensure this rule is followed.

5. Supervision

It is the assigned supervisor's responsibility to ensure safe distance and appropriate masking is in place throughout the visit. With that said, the supervisor should do so in the least intrusive way possible so as to ensure maximum privacy in a safe fashion. Supervision should be explained beforehand – to all parties – so that all understand the goal of the supervision is to help avoid possible accidental COVID-19 transmission.

Visits

1. Visits will take place in the designated area in the front parking lot six feet apart.
2. Screening and a negative COVID test within 7 days of visit required prior to visit.
3. Visits will be limited to 20 minutes. Hand hygiene will always need to be performed and a mask worn for resident and visitors.
4. To allow for proper cleaning techniques in between visits, we are limited on how many visits we can allow per day. Please be patient with us – we understand your excitement to see your loved one, but we must be extremely careful and cautious during the pandemic.
5. Please always remain outside and do not attempt to enter the building at any time during scheduled visits. Your loved one will be brought outside, and we understand the desire to hug and kiss them, but it simply is not safe at this time.
6. Please do not leave your home and come visit if you are experiencing ANY symptoms of illness.
7. Please do not bring any items to give to your loved one. We are still being cautious of outside items and deliveries due to reports that COVID-19 may last on certain surfaces for long periods of time so we are continuing to ask that you drop items off Monday-Friday before 2pm so we can leave items outside for an extended time and disinfect them.