

SINIYON NRV Terms & Conditions of Installation – Customer Signature Version

SINIYON SERVICES LTD- Rat Non-Return Valve (NRV) Installation Disclaimer

Customer Signature Version

1. Purpose of the NRV A rat Non-Return Valve (NRV) is installed solely to restrict rodent movement within the drainage system. It is not a repair, remedy, or correction for any existing defects, breaks, or structural failures within the customer's private drain network. The presence of rats inside a property already indicates a fault within the drainage system, such as a break, displacement, or open joint. The NRV does not create this problem; it simply prevents rats from exploiting it.
2. Drain Condition and Existing Defects The customer acknowledges that any rat ingress into the property is evidence of a pre-existing defect within the drain network. Because the drain already has an issue, it is inherently susceptible to blocking at any time, regardless of whether an NRV is installed. The NRV does not increase the likelihood of blockages; the underlying defect is the cause.
3. Customer Liability for Misuse If the customer introduces inappropriate items into the drainage system-such as nappies, wipes, sanitary products, or other non-flushable materials-any resulting blockage will occur at the existing defect point or at the NRV installation point. In such cases, full liability for the blockage rests with the customer, as the obstruction is caused by misuse of the drainage system.
4. Servicing and Maintenance To reduce the risk of blockages and ensure continued mechanical performance, customers are advised to have the NRV serviced annually. Annual servicing includes removal, cleaning, lubrication of moving parts, and reinstallation. Regular servicing helps maintain flow efficiency and reduces the likelihood of debris accumulation.
5. Limitations of NRVs as a Long-Term Solution An NRV is not a permanent or comprehensive solution for drainage defects. If there is a break or structural failure in the drain, the NRV may prevent rat ingress, but it cannot prevent raw sewage from escaping into surrounding ground or beneath property foundations. NRVs should be considered a temporary protective measure, not a substitute for proper drainage repair.
6. Recommendation for Drain Surveys SINIYON Services Ltd strongly recommends that customers arrange a professional drain survey carried out by qualified drainage specialists who understand rat behaviour and drainage system dynamics. A survey is the only reliable method of identifying breaks, defects, or structural failures that require repair.
7. Limitation of Liability SINIYON Services Ltd accepts no liability whatsoever for drain failure, blockages, flooding, surcharge, sewage escape, or consequential damage arising from pre-existing defects, misuse, structural failure, or lack of maintenance. Proceeding with installation confirms acceptance of these terms.

Customer Acceptance

I confirm that I have read, understood, and agree to the terms outlined in this NRV Installation Disclaimer.

Customer Name: _____

Address: _____

Signature: _____

Date: _____

Technician Name: _____

Signature: _____

Date: _____