

POST-ACUTE AND LONG-TERM CARE PROVIDERS

Find Freedom with Process Improvement

Commit to process-oriented thinking

Reduce variation

Use run and control charts

Understand management as prediction

Work smarter for better results

Choose correct improvement strategies

Ask better questions

Make decisions based in improvement theory

Enjoy fewer meetings

Embrace true leadership

Create a learning culture

Trapped by Process Impairment?

Working in a crisis-driven environment

Wasting time and money

Using bar graphs

Finding alleged trends

Drawing incorrect conclusions from data

Managing by results

Working hard without results

Allowing unclear leadership

Accepting a territorial work culture

Making decisions without theory

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