

February 8, 2021

To: All Wynfield Estates homeowners

Re: Waste hauler change

As you may be aware, over the past year, Wynfield Estates has been experiencing numerous service issues with our current waste hauler, Bob's Disposal.

On March 2, 2021, Wynfield Estates will be serviced by a new waste hauler, Waste Connections. Waste Connections holds the contract for St. Louis County district 8 and comes highly recommended.

General Information

1. Waste Connections will begin services on Tuesday, 03/02/21.

All services will now be on Tuesdays:

- Trash
- Recycling
- Yard waste (contracted separately)
- 2. This change in waste hauler will **not** increase homeowners' annual assessments.
- 3. Each homeowner can call to schedule up to 2 bulk item pickups per month.
 - Bulky items are large items like couches, chairs, household items, fixtures, wood, root balls, stumps, toys, bikes, garden equipment, mattress, box springs, table, chairs, etc. that will not fit in your waste cart.
 - Bulk item weight is limited to that which can be safely lifted by two people
 - No "White goods" (large appliances) or construction debris is permitted
 - For additional information: https://www.wasteconnectionsmo.com/residential/st-louis-county/#bulky-items
- 4. St. Louis County recycling carts are your personal property. Bob's is not permitted to remove them.
- 5. Waste pickups that are missed due to a holiday will no longer be skipped as in the past: https://www.wasteconnectionsmo.com/schedule
- 6. Trash and recycling will be picked up by <u>automated trucks</u>. As a result, trash and recycling carts must be compatible with the trucks (note the bar across the front). Waste Connections will not pickup your personal trash cans.
- 7. Waste Connections will drop off new 96 gallon carts (our current cart size) at your home on 02/22 or 02/23. You may request a smaller cart. Additional guidance and information can be found here: https://www.wasteconnectionsmo.com/residential#garbage
- 8. Trash, recycling, and yard waste must be placed curbside by 6:00 a.m. on Tuesdays. Due to the automated truck, they must be at least 2' apart.
- 9. Waste Connections contact information:

636-321-2100

Email: wasteconnectionsmo@wasteconnections.com Website: https://www.wasteconnectionsmo.com

Mobile app: WasteConnect

Facebook: Search "Waste Connections"

(this document and links will be posted on the Wynfield website soon)

10. We are awaiting a response from Bob's on recovery of their trash carts after their final trash pickup on 02/23. Please be patient during this transition period.

Optional Waste Connections Services

Listed below are the services that can be separately subscribed and billed to each homeowner:

Yard waste

- o \$8.75 per month
- o Scheduled in 3 month increments (no restriction on start date)
- o Tree limbs must be six (6) inches or less in diameter
- o Maximum 10 biodegradable bags
- o Bundles of branches must be tied, not to exceed 4 feet in length and 2 feet in width
- Using your own yard waste receptacle is permitted provided that it is labeled "Yard Waste"
- Waste Connections offers a yard waste cart for rent upon request
- o The total limit per week is 200 gallons, or slightly more than 2 large carts
 If you have more, you can call and schedule an additional pick up at a slight charge
- Bob's yard waste tags leftover from last year can be turned in for reimbursement.
 Mail tags or drop off at one of these addresses along with your name and address:

Bob Sax – 3000 Collington Court Mike Steis – 3003 Collington Court

Cortez Nichols - 6806 Wynfield Terrace Dr

White goods / large appliances

Large appliances can be scheduled for pickup, \$30 per appliance (when purchasing an appliance and paying for delivery, try to negotiate the pickup of the old appliance as part of the purchase price)

- Additional Cart Additional 64 gallon or 96 gallon carts can be rented @ \$3.50 / month (subject to availability)
 and can be used for either trash or yard waste.
- One-time homeowner-receptacle trash pickup \$10 per incident, call to schedule Consider creating a bulk pickup if possible.

If you have additional questions for Waste Connections, please either call or email them, but please let one of the trustees know if the answer to your question is one that should be shared with all homeowners.

Email and Messaging Lists

We are working to create both an email notification list and a text-messaging list. We would only use these lists in the event we need to notify homeowners of important information.

Your information will remain private and will not be shared outside of the Wynfield trustees.

There are 4 methods you may use to provide this information:

- 1. Take the survey at Wynfield.net
- 2. Email wynfieldestates.stl@gmail.com
- 3. Text message 314-323-4893
- 4. Mail to one of the 3 addresses listed under yard-waste above

Please be sure to include your address.

Thank you for your patience during this transition,

Wynfield Estates Trustees