

**30** ANNIVERSARY  
YEAR **Excellence**  
**Service**

**ISF**

***EMERGENCY • SECURITY • RECOVERY***

# PRODUCTS & SERVICES CATALOG 2026

Planning, Training and Equipment  
600 West Main Ave. Bayamón P.R. 00961  
(787) 786-9241 [www.isppr.com](http://www.isppr.com)





# OUR CUSTOMERS



FEMA



**BACARDÍ**



**TELEMUNDO**

**Walmart**  **Oriental**



**American Red Cross**

**Authorized Training Provider**



**GRUPO FERRÉ RANGEL**

**wapa**   
www.wapa.tv

**CFE  
SEI**

**CORPORACIÓN DEL FONDO DEL SEGURO DEL ESTADO GOBIERNO DE PUERTO RICO**



**NATIONAL ACADEMY OF SCIENCES**

**AMGEN**

**CNA**  
ANALYSIS & SOLUTIONS

# CREDENTIALS AND CERTIFICATIONS



# SERVICES

- EMERGENCY PLANS
- BUSINESS CONTINUITY PLANS
- RISK ASSESSMENTS
- TRAINING (OVER 100)
- EXERCISES
- CRITICAL INFRASTRUCTURE PROTECTION
- MANUFACTURING



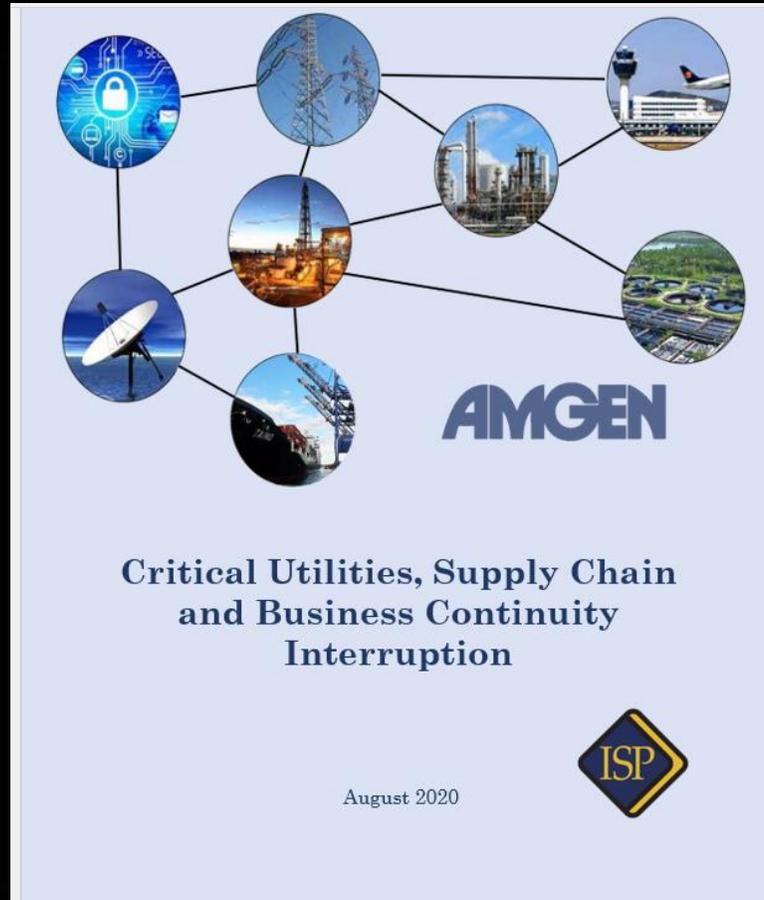
# HOMELAND SECURITY DIVISION

- ISP's Homeland Security Division includes experts and scientists in the areas of geology, medicine, engineering, risk management, disaster management, occupational safety, and much more.



# BCP BUSINESS CONTINUITY PLANS

We develop BCPs that are based on the real risks of the facilities and go much further by incorporating the risks, vulnerabilities and impact of critical infrastructures and government utilities. We include logistics, land (bridges and roads), maritime (alternate ports) and air.



The cover page for AMGEN's Critical Utilities, Supply Chain and Business Continuity Interruption report. It features a network diagram of circular icons representing various infrastructure elements: a padlock with circuitry, a power transmission tower, an airport terminal, a satellite dish, an industrial refinery, a construction site, a water treatment plant, and a port facility. The AMGEN logo is prominently displayed in the center. Below the diagram, the title 'Critical Utilities, Supply Chain and Business Continuity Interruption' is written in a bold, sans-serif font. At the bottom right, there is a diamond-shaped logo with the letters 'ISP' inside. The date 'August 2020' is printed at the bottom center.

**AMGEN**

**Critical Utilities, Supply Chain  
and Business Continuity  
Interruption**

August 2020

ISP



The cover page for GRUPO FERRE RANGEL's Disaster Recovery and Continuity of Operations Plan (DR-COOP) 2019. It features a central logo consisting of four overlapping circles in shades of blue and purple. Below the logo, the company name 'GRUPO FERRE RANGEL' is written in a bold, blue, sans-serif font. The title 'Disaster Recovery and Continuity of Operations Plan (DR-COOP) 2019' is centered in a bold, black, sans-serif font. Below the title, there are four circular icons representing different types of disasters: a water wave, a lightning bolt, a target, and a flame. At the bottom center, the text 'Corporate Security Office' is written in a smaller font. Below that, the name 'Benjamin Nieves, MA-EMHS, MEP, CEM, CPP, CHS-V, CHPP' is listed. At the bottom right, there is a diamond-shaped logo with the letters 'ISP' inside.

**GRUPO FERRE RANGEL**

**Disaster Recovery  
and  
Continuity of Operations  
Plan  
(DR-COOP)  
2019**

Corporate Security Office

Benjamin Nieves, MA-EMHS, MEP, CEM, CPP, CHS-V, CHPP

ISP



# Joint Operational Catastrophic Incident Plan of Puerto Rico

Hurricane

Puerto Rico Emergency Management Bureau (PREMA)  
Puerto Rico Department of Public Safety

October 2018



# Joint Operational Earthquake Response Plan of Puerto Rico (JOERP)



## ANNEX H State Emergency Plan

Puerto Rico Emergency Management Bureau (PREMB)  
January 2021



For Official Use Only  
Protected Critical Infrastructure Information

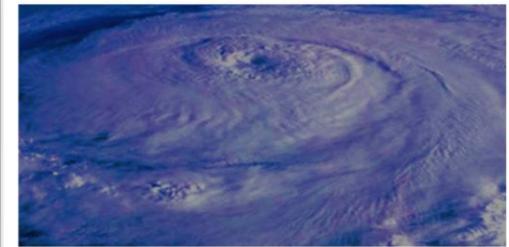


# Supply Chain Resilience and the 2017 Hurricane Season

A collection of case studies about Hurricanes Harvey, Irma, and Maria and their impact on supply chain resilience

Authors: Philip J. Palin, Lars S. Hanson, De'lah Barfon, Ashley Frohwein  
Contributors: Jamie Biglow, Ann Casey, Kim Fletcher, Victoria Johnson, Leslie (Lily) Robin, Joel Silverman, Dawn Thomas, Ben Nieves

October 2018



# Hurricane Maria After Action Report

Puerto Rico Emergency Management Agency  
Department of Public Safety of Puerto Rico

October 29, 2017



# PLAN DE EMERGENCIA



Agencia Estatal para el Manejo de Emergencias y Administración de Desastres



# AMGEN

## Critical Utilities, Supply Chain and Business Continuity Interruption Study

August 2020



# Puerto Rico Energy Assurance Plan

DEPARTMENT OF ECONOMIC DEVELOPMENT AND COMMERCE  
DEDCC



2021



# District of Columbia Department of Health

Health Emergency Preparedness and Response Administration (HEPRA)  
Exercise Series

Closed Point of Dispensing (POD) Drill

June 2017



# OUR PROFESSIONAL TRAINING AND EMERGENCY OPERATIONS CENTER



# SEMINARS AND CONFERENCES





# ACTIVE SHOOTER TRAINING

- ISP develops plans for prevention and response to Active Shooter events.
- We offer Active Shooter Training for civilian, administrative, security, and Law and Order officers from Basic to Advanced level.
- We have certified instructors at all levels.



# TECHNICAL TRAININGS

- Hazardous Materials (HAZWOPER)
- OSHA 10 Hours
- OSHA 30 Hours
- Forklift
- Rescue
- Confined Spaces
- Firefighting
- Water Rescue
- Many more



# PHYSICAL SECURITY TRAINING

At ISP we have certified instructors such as Certified Protection Professional (CPP) and Certified Security Trainer (CST) in the following courses or seminars:

Detection of suspicious packages (explosives or chemicals)

Bomb threats

Physical Security

Workplace violence

Active Shooter Response

Crime Prevention

Professionalism in Corporate Security.



# AUTHORIZED TRAINING FACILITY

- By 2024, we certified 22,500 teachers in 854 schools in just six months.
- American Red Cross CPR, First Aid, and AED Certified Courses



**American  
Red Cross**

**Authorized Training Facility**



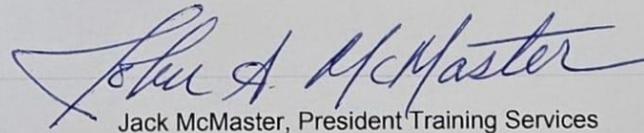
# The Licensed Training Provider Achievement Award

Presented to

## ISP, INC.



In grateful recognition, the Certificate of Achievement is presented to ISP, INC. for training 19,142 students with the American Red Cross. We acknowledge your dedication and excellence over the past year, and through your success and dedication, we are able to further our mission and vision together, ensuring that in an emergency, there are always trained individuals nearby, ready to utilize their Red Cross skills to save lives.



Jack McMaster, President Training Services



# EXERCISES

We conduct drills to validate your Emergency Plans.

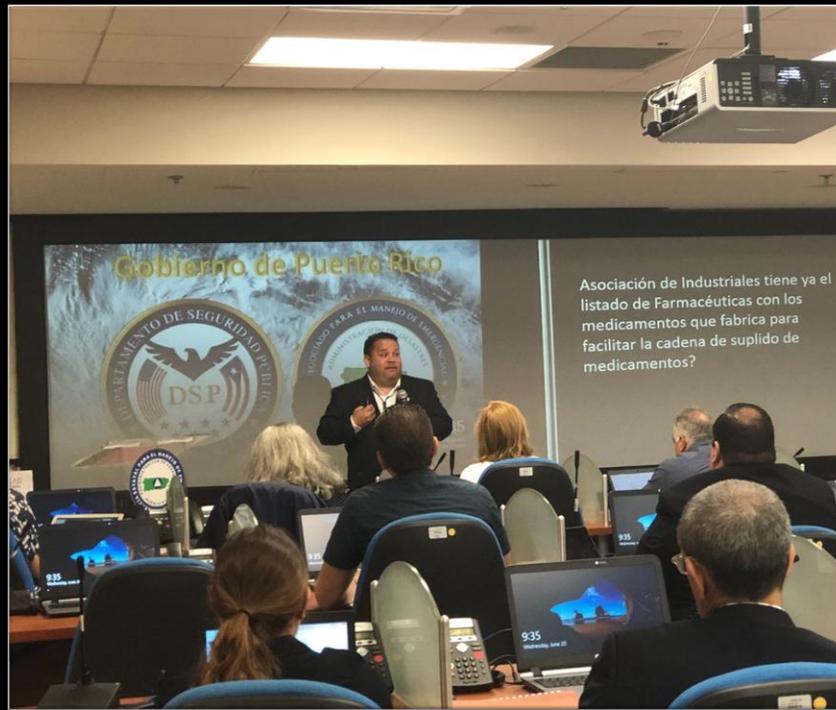
We certify plans under the U.S. Department of Homeland Security's Homeland Security Exercise and Evaluation Program (HSEEP).

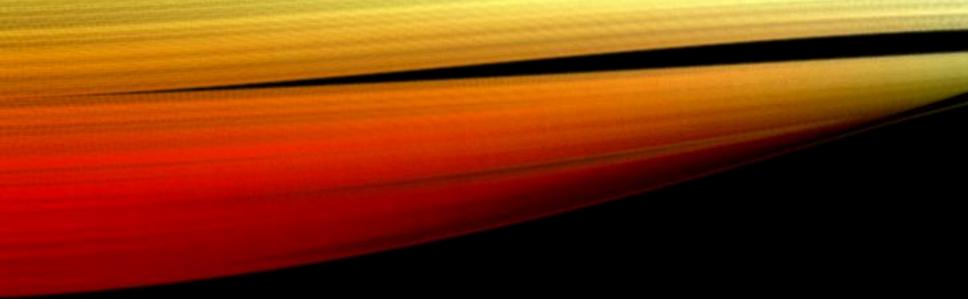
The drills are designed and developed by our FEMA Federally Certified Master Exercise Practitioner (MEP).



# DISASTER RESPONSE AND SUPPORT

- We provide support services during disaster response and recovery to private companies and the Government.
- Our team is ready 24/7 to respond.





# EMERGENCY PREPAREDNESS EQUIPMENT AND KITS



LAW  
ENFORCEMENT  
EQUIPMENT



# EMS EQUIPMENT



# SEARCH AND RESCUE EQUIPMENT





# MANUFACTURING

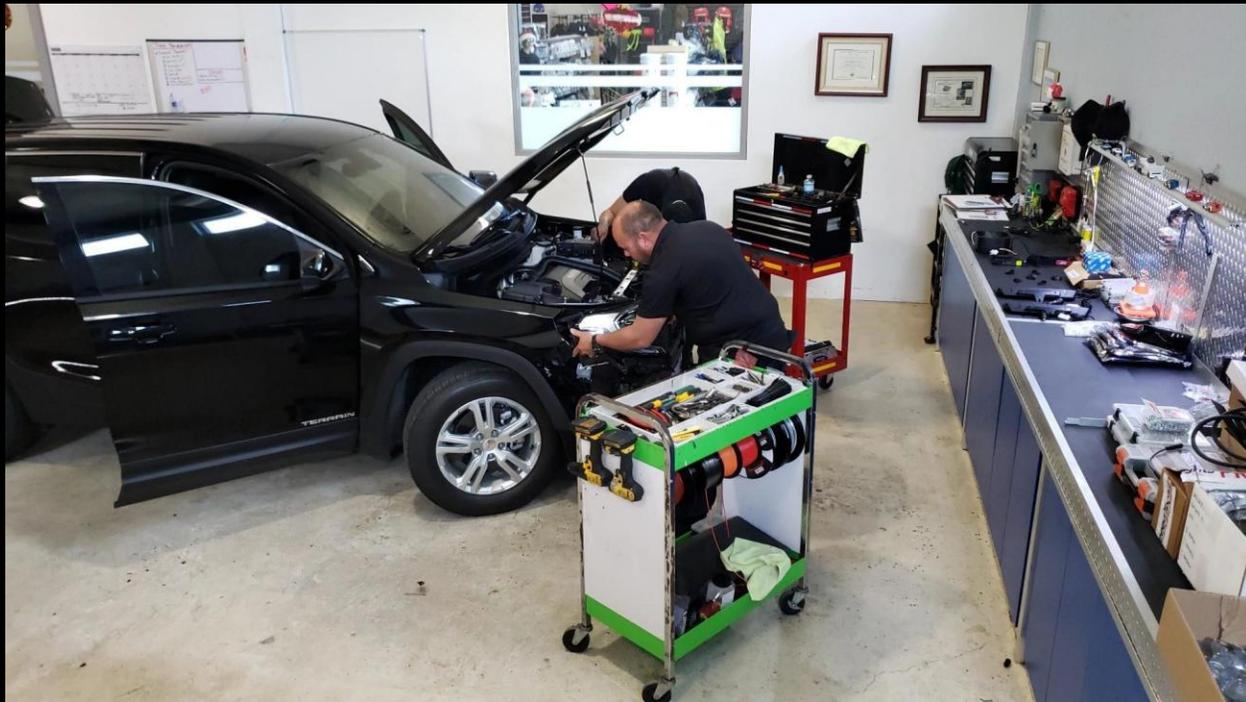
# TRAILERS AND VEHICLES



# MANUFACTURING FACILITIES



# VEHICLES RETROFIT AND CUSTOMIZATIONS



# COMMAND POST FABRICATION



# SATELLITE COMMUNICATIONS





MEDICAL UNITS

BEFORE



AFTER

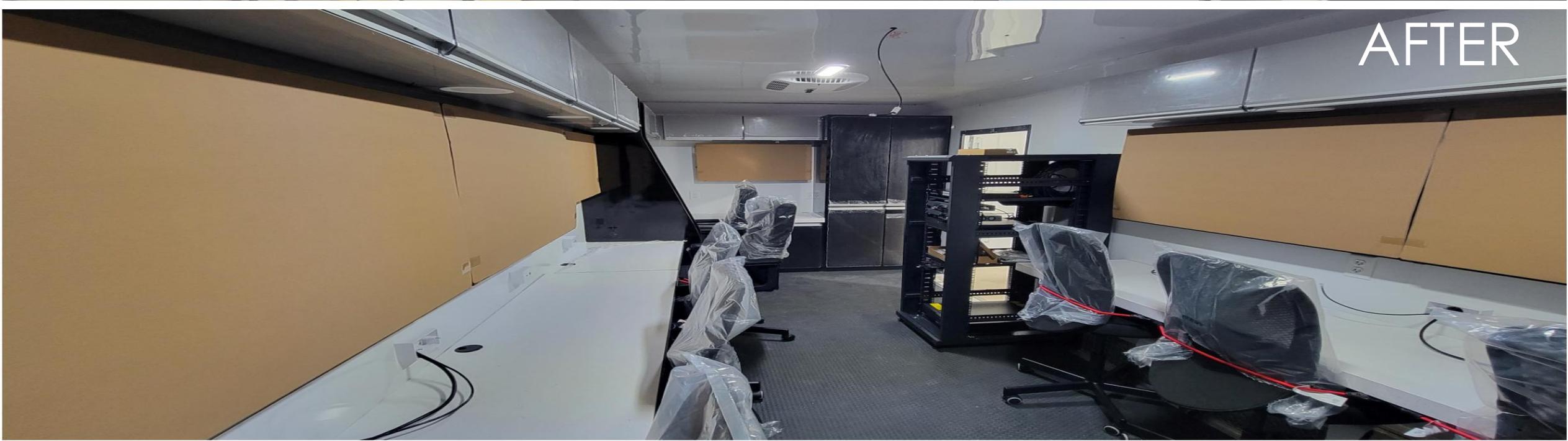


BEFORE



AFTER





BEFORE



AFTER





# SOLAR MOBILE SURVEILLANCE SYSTEM



Camera 01(Media)



IP Camera 04(Media)



Camera 02(Media)



52TKbps(Media)



# EMERGENCY LIGHTS



# COMMUNICATION CONSOLES



# OFF-ROAD



# LAW ENFORCEMENT CAR ACCESORIES



# MASS ALERT SYSTEMS



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