

Human Power Solutions, LLC

Being a Likeable Boss

Being more likeable is a quality everyone can increase and improve. Being likeable and a figure of authority is where some challenging conflicts can arise. With this workshop your participants will recognize these possible areas of conflict and develop the skills and knowledge to overcome them.

Our Being a Likeable Boss workshop will show that honesty and trust will be your participant's biggest tools in fostering a better relationship with their employees. Trusting your team by avoiding micromangement, using delegation, and accepting feedback will put your participants on the right path to be a more likeable boss.



Course Outline:

Module One: Getting Started

- Housekeeping Items
- Pre-Assignment Review
- Workshop Objectives
- The Parking Lot
- Action Plan

Module Two: Is it Better to be Loved or Feared?

- The Case for Fear
- The Case for Love
- The Case against Both
- The Middle Ground
- Case Study
- Module Two: Review Questions

Module Three: Leadership as Service

- Top down Hierarchies
- The Bottom-Up Perspective
- Know Your Employees
- Genuine Empathy and the Power to Lead
- Case Study
- Module Three: Review Questions

Module Four: Leadership by Design

- Begin with the End in Mind
- Goals
- Values
- Mission Statement
- Case Study
- Module Four: Review Questions

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Module Five: Understanding Motivation

Dramatism
The Pentad
Guilt and Redemption
Identification
Case Study
Module Five: Review Questions

Module Six: Constructive Criticism

What are Your Intentions?
A Positive Vision of Success
Feedback Sandwich
Following Up versus Badgering
Case Study
Module Six: Review Questions

Module Seven: The Importance of Tone

Lighting a Fire
Putting Out a Fire
Adult versus Parent
Changing the Script
Case Study
Module Seven: Review Questions

Module Eight: Trusting Your Team

Dangers of Micromanaging
Delegation and Anxiety
Aces in Their Places
Celebrating Success
Case Study
Module Eight: Review Questions

Module Nine: Earning Your Team's Trust

Honesty
Consistency
Availability
Openness
Case Study
Module Nine: Review Questions

Module Ten: Building and Reinforcing Your Team

Identify Team Strengths and Weaknesses
Identify Team Roles
Design Exercises with Specific Goals
What to Avoid
Case Study
Module Ten: Review Questions

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Module Eleven: You are the Boss of You

What Kind of Person Would You Follow?

Self-Awareness

Self-Improvement

Keeping Your

Balance Case Study

Module Eleven: Review Questions

Module Twelve: Wrapping Up

Words from the Wise

Review of the Parking

Lot Lessons Learned

Recommended

Reading

Completion of Action Plans and Evaluations