

EEZEE Taxis Normal Trading Terms and Conditions (Rev.2 Jan 2020)

Bookings & Cancellations

Bookings will always be confirmed via email or text message. We will not be held responsible for any errors made by customers during the booking process.

Please allow plenty of time for your bookings for collection and drop offs especially if onward travel is involved such as airlines, trains & buses. Charges may be applicable if bookings are not cancelled giving 48 hour's notice. Please always notify EEZEE Taxis of any changes or amendments in advance.

For advanced bookings, any failure to not show up or inform us that the booking is no longer required within 48 hours of booking, will result in 75% of the booking needing to be charged and paid for by our client.

Payments

We accept all major credit cards and cash. Payment to be made in full, once journey completed.

Receipts are available on request and credit card receipts can be emailed or sent via text.

A deposit may be required dependant on type or size of booking.

Liability

EEZEE Taxis will not be held responsible for any customer losses such as missed trains, flights, personal or professional losses due to bad weather, general road traffic or circumstances out of our control. Customer safety is paramount and if we feel that driving in snowy, harsh weather conditions or natural occurrences is deemed unsafe for you and ourselves or other road users, we will let our customers know as soon as we can to arrange alternative transport. **We will not be held responsible for any liability or costs.**

We operate a zero tolerance to violence. NO verbal or physical abuse will be condoned and our cars carry CCTV for evidence if needed for police and the law enforcement courts.

Responsibility

EEZEE Taxis reserves the right to refuse to carry any passenger(s) within our cars if thought to be under the influence of drugs or alcohol which may pose a threat to the safety of the driver or others.

Any damage made to EEZEE Vehicles will be sought after and if need be through the police and courts of law for payment in full.

Eating and drinking are not permitted in any of EEZEE Taxis vehicles.

It is the responsibility of the parent or guardian to provide the correct equipment/car seats for their children.

Soiling within our cars will carry a £250.00 charge plus any damaged caused for renewal off carpets, mats or equipment etc.

Lost property will be left with the local council or Police if found.

ALL PASSENGER BOOKINGS MADE ACCEPT OUR NORMAL TRADING TERMS AND BOOKING CONDITIONS WHEN BOOKING WITH EEZEE TAXIS