



SMART VOLUNTEER INSTRUCTIONS

All SMART volunteers must register with our ServNY program. ServNY is the main tool used to send information to volunteers, including training and event dates, as well as any possible deployments. To register with ServNY, please click on the following link: <https://apps.health.ny.gov/vms/appmanager/vms/public>

All SMART volunteers are required to complete the following Core Courses in order to be considered a member. All of the online courses will require you to register with the institutions/ organizations providing the training. Follow the instructions and remember to keep a copy of your user name, password and security questions, if applicable. The SMART office does not have access to your training account information. Please send a copy of all certificates of completion to: ECMRC@erie.gov.

1. <https://prepare.ny.gov/online-citizen-preparedness-training>
2. <https://www.train.org/mrc/course/1037506/>
3. <https://training.fema.gov/is/courseoverview.aspx?code=IS-100.c>
4. <https://training.fema.gov/is/courseoverview.aspx?code=IS-700.b>
5. <https://www.train.org/mrc/course/1022214/>

Finally, please forward a copy of your current certification of professional license, if applicable, as well as a copy of your current CPR card to the address below:

**Erie County Department of Health
Office of Public Health Emergency Preparedness
95 Franklin Street – Room 931**

Buffalo, NY 14201
Phone: 716-858-7101
Fax: 716-858-7121
Email: ECMRC@erie.gov