

# Privacy Policy

## Introduction

Welcome to Onion Signage. We provide a software solution that allows you to manage and update content on retail screens remotely via the cloud. This privacy policy explains how we collect, use, disclose, and safeguard your information when you visit our website [onionsignage.com](https://onionsignage.com) and use our services.

## Information We Collect

We may collect and store the following types of information:

- **Personal Information:** Such as your name, email address, phone number, and billing information when you sign up for our services or contact us.
- **Usage Data:** Information on how you interact with our services, including IP address, browser type, device information, and pages visited.
- **Content Data:** Any images, videos, or other content you upload and manage using our software.

## How We Use Your Information

We use the information we collect in the following ways:

- **To Provide and Manage Services:** Ensuring our software functions correctly and offering customer support.
- **To Improve Our Services:** Analyzing usage patterns to enhance user experience and develop new features.
- **To Communicate with You:** Sending updates, promotional materials, and responding to your inquiries.
- **For Compliance and Security:** Protecting against misuse of our services and ensuring legal compliance.

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## Sharing Your Information

We do not sell your personal information to third parties. However, we may share information with:

- **Service Providers:** Third-party vendors who help us with our business operations, such as payment processing and data analysis.
- **Legal Requirements:** When required by law to comply with legal obligations or to protect our rights and property.

## Data Security

We implement appropriate technical and organizational measures to protect your data from unauthorized access, alteration, disclosure, or destruction.

## Your Rights

You have the right to:

- **Access:** Request a copy of the information we hold about you.
- **Rectification:** Request corrections to any inaccurate information.
- **Erasure:** Request deletion of your data, subject to legal obligations.
- **Restriction:** Request the limitation of processing your data under certain circumstances.

## Cookies and Tracking

We use cookies and similar tracking technologies to enhance your experience on our website. You can control the use of cookies through your browser settings.

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## Changes to This Policy

We may update this privacy policy from time to time. Any changes will be posted on this page, and the revised policy will be effective immediately upon posting.

## Contact Us

If you have any questions or concerns about this privacy policy or our data practices, please contact us at:

Email: [contact@onionsignage.com](mailto:contact@onionsignage.com)

Phone: +91 9167246985

Website: [www.onionsignage.com](http://www.onionsignage.com)

Thank you for choosing Onion Signage. We value your privacy and are committed to protecting your personal information.