

Date: 26th Aug 2026

Ref: MTC/1007-2026

Subject: Important Notice – Sultan Telecom is Now Matrix Telecom

Dear Valued Customers, Partners, and Vendors,

We are pleased to announce that, effective immediately, **Sultan Telecom Company** has officially been rebranded as **Matrix Telecom Company**.

This change reflects our continued growth and our vision for the future while maintaining the same commitment to excellence, innovation, and customer satisfaction that you have always trusted.

Please note that this is **a change of company name only**. Our legal entity, ownership, management, commitments, and ongoing projects remain unchanged. All existing contracts, agreements, purchase orders, warranties, and obligations continue to be fully valid and enforceable under our new company name.

Going forward, we kindly ask you to update your records and use our new company name in all future correspondence, quotations, purchase orders, invoices, and contractual documents:

New Company Name:

Matrix Telecom Company

During the coming weeks, our branding, email addresses, website, letterheads, invoices, and other corporate materials will be updated accordingly. Should any further changes affect your interactions with us, we will notify you in advance.

We sincerely thank you for your continued trust and partnership. We look forward to continuing our successful collaboration under our new identity and embarking on this exciting new chapter together.

Should you have any questions or require any additional documentation, please do not hesitate to contact us.

Thank you for your continued support.

Matrix Telecom Company

Dr. Nidal Fawaz

Deputy Group CEO

