

Date:



Trial Run Policy

Trial Run Requirement for Extended Overnight Stays

Purpose:

To ensure the safety, comfort, and well-being of all dogs under our care, a trial run is required for any boarding stay exceeding three nights. This policy aims to assess the dog's adaptability to the boarding environment and their compatibility with other dogs and staff.

Trial Run Requirement:

Any dog boarding stay that exceeds 7 nights must undergo a trial run.

The trial run should be scheduled at least one month prior to the planned extended stay.

Trial Run Details:

Duration:

The trial run will be an overnight stay.

Observation:

During the trial run, staff will observe the dog's behaviour, stress levels, and interaction with other dogs and household members.

Assessment:

Marty & Mat (Wag & Stay Owner & Partner) will assess the dog's suitability for an extended stay based on their behaviour during the trial run.

Scheduling a Trial Run:

Owners must contact the Wag & Stay to schedule the trial run.

The trial run should be booked well in advance of the intended boarding dates to ensure availability.

Trial Run Fee: £43 (x2 dogs same household £70)

Drop off: 12-2pm drop off

Pickup: 10am the following day

There will be an additional charge of £10 if you require before or after these times

Trial Includes -

- ❖ **1 hour walk over Local country Park**

- ❖ **Daily Enrichments/ Paddling pool etc (weather dependant)**
- ❖ **Contact and photos to owner throughout the day.**

The fee is non-refundable if the trial run is not successful or if the extended stay is cancelled.

Outcome of the Trial Run:

If the dog adapts well during the trial run, the extended stay booking will be confirmed.

If the dog shows signs of excessive stress, aggression, or other concerning behaviours, the owner will be notified, and alternative arrangements will be discussed.

Exceptions:

Dogs that have previously completed a successful trial run and have had extended stays within the past year may be exempt from this requirement, subject to Marty's discretion.

Owner Responsibilities:

Owners must provide accurate information about their dog's behaviour, health, and any special requirements during the booking process.

Owners must ensure their dog is up to date on vaccinations and provide proof of vaccination. (Completed on the Meet & Greet form)

For scheduling trial runs or for any inquiries regarding Trials, please contact us at 07446854910/ Info@wagandstay.co.uk

Pick up / Drop off: £10 for Rochford/ Southend/ Leigh on sea/ Rayleigh /and, any other surrounding areas I.e. Upminster/ Hornchurch/ Billericay/ Brentwood will be £25.