



provide a quality care service  
for you and your family  
24 hours a day,  
7 days a week

You will feel comfortable and safe with our friendly staff who are available to assist you in your daily living within the following areas, all of which are flexible and tailored to meet your needs:

- Personal Care
- Companionship
- Overnight Care
- Meal Preparation
- Daily Activities
- Housework/Shopping



## Skilled & Trained Staff

All our staff are trained to carry out a quality service. The training is continually reviewed and updated to meet the changing needs of our Service Users. This enables us to match your carer with your specific needs.

- Our management and senior staff have extensive experience in the care sector, they are approachable and able to offer advice if needed.
- All staff are trained to high standards with continuing development.
- Any changes to your existing careplan are handled with due consideration.
- We offer advice on your care budget, so you don't feel confused or overwhelmed.
- All our care services are especially tailored to fit individual needs.

## Our Training Includes

- Moving & Handling
- First Aid
- Food Hygiene
- Fire Safety
- Medication
- Learning Disabilities
- Dementia Care
- Autism
- Infection Control
- Challenging Behaviour
- Health and safety



## Why Choose Westhome

- Personalised care
- Excellent Standards
- Cheery visits
- Allocated Care
- Assistance
- Family contact
- Confidentiality



## Our Areas of Care Care & Support

- All ages and disabilities
- Assistance with washing Bathing
- Dressing • Ironing • Laundry (inc. Bed changing)
- Medication • Shopping, which includes accompaniment if requested
- Family Support • Overnight Care
- 24 Hour Care • Social Inclusion
- Escort to Day Centres
- Clubs • Hospital/Personal Appointments etc.
- Companionship within the home.
- Nutritional Care • Meal preparation
- Assistance with nutrition advice