



SERVICE AGREEMENT & TERMS OF TRANSPORTATION

Classic Luxury Tours Inc. — Doing Business As (DBA): Classic Limo Tours

This Service Agreement governs all transportation services provided by Classic Luxury Tours Inc., a California corporation, doing business as Classic Limo Tours (“Company”). By confirming a reservation and/or submitting payment, the Client agrees to be legally bound by the terms and conditions set forth below.

1. Reservation & Payment Terms

- A non-refundable deposit is required to secure all reservations.
- The remaining balance must be paid in full no later than seven (7) days prior to the scheduled service date.
- Failure to remit full payment may result in cancellation without notice.
- All payments become non-refundable once service has commenced.

2. Cancellation Policy

- Cancellations must be submitted in writing via email.
- Cancellation fees may apply up to 100% of the total reservation amount depending on timing.
- Cancellations made within seven (7) days of the service date are non-refundable.
- No-shows are charged 100% of the contracted service amount.

3. Overtime & Additional Charges

- Overtime is billed at the contracted hourly rate in full-hour increments.
- Additional charges may include tolls, parking, waiting time, additional stops, airport fees, holiday surcharges, cleaning fees, and vehicle damage.
- The Client authorizes the Company to charge the card on file for unpaid balances or incidental expenses.

4. Passenger Conduct & Compliance with California Law

- All passengers must comply with applicable federal, state, and local laws including the California Vehicle Code.
- Illegal drugs are strictly prohibited.
- Smoking inside the vehicle is prohibited.
- The Company reserves the right to immediately terminate service for unsafe or unlawful conduct without refund.

5. Damage & Cleaning Liability

- The Client is financially responsible for any damage caused by passengers during service.
- Cleaning fees may apply for excessive mess, spills, smoke odor, or bodily fluids.
- The Client agrees to reimburse all repair costs, administrative fees, and loss-of-use revenue if the vehicle is removed from service.

6. Limitation of Liability

- The Company shall not be liable for delays caused by traffic, weather, road conditions, mechanical breakdowns, or third-party actions beyond reasonable control.
- The Company is not responsible for missed flights, events, or consequential damages.
- Any liability shall be limited to the total amount paid for the specific transportation service.

7. Indemnification

- The Client agrees to indemnify and hold harmless Classic Luxury Tours Inc. (DBA Classic Limo Tours), its officers, employees, and affiliates from claims, damages, or legal expenses arising from passenger misconduct or violation of law.

8. Governing Law & Venue

- This Agreement shall be governed by the laws of the State of California.
- Any dispute arising from this Agreement shall be resolved in a court of competent jurisdiction within California.

Client Acknowledgment

By confirming this reservation and/or submitting payment, the Client acknowledges that they have read, understood, and agreed to all terms contained herein.

Client Name: _____

Signature: _____

Date: _____

Service Date: _____