

# Brill!ant

## CUSTOMER SERVICE

### **Charles Whattoff** **Consulting Partner**

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### **Professional Experience:**

Charles' career commenced with military service as an officer in the British Army, Royal Logistic Corps. He served in a variety of appointments including command, training and then staff roles in the Defence Equipment and Support organisation working primarily on supply chain performance programmes. Following his military career, Charles accepted a post as visiting lecturer to the Royal Military College of Science, Shrivenham. He subsequently embarked on a consulting career initially as an independent associate and then, with BearingPoint UK on their MoD account and latterly on coaching and development programmes with retail sector clients.

### **Areas of Expertise:**

Charles is able to draw upon and incorporate deep, practical leadership and management experience from his career into his programmes. Furthermore, his work in data and technology rich roles has provided him with specific skills and insight to help people become effective leaders when working in or interacting with these environments. With a personal and professional passion for psychology, Charles is a member of the Association of Business Psychologists, listed as an accredited psychometric test user with the British Psychological Society (BPS) and studies Organisational and Business Psychology at MSc level. He is also an accredited Executive Coach and member of the BPS Special Group in Coaching Psychology.