

Lea Frank with St. Mary's Academy was the Chat promoter. She was masterful! Read through her welcome greetings, responses and informational posts to see a master class on performing the Chat Promoter Role.

Color Codes	Notifications / Information
	Responding to questions / comments
	Greeting people and initiating

Time in Broadcast	Name	Message
0:43:10	Lea Frank:	#254!! So great to see you!!
0:43:13	Lea Frank:	Welcome to the 2020 SMA "That '70s" Gala! We're so glad to have you with us and we're looking forward to a fun evening!
0:44:20	Lea Frank:	Hi Barbie!! So great to see you :)
0:45:00	cherieswisher@msn.com:	Hi Lea. The music is REALLY loud and can't be turned down by the laptop. Can you adjust that?
0:47:15	Lea Frank:	Hi Cherie, you should be able to adjust from your laptop. Call me if you have trouble (216) 513-5084.
0:49:09	Lea Frank:	The Mitchell family is in the house! :)
0:49:15	Lea Frank:	So great to have you guys with us!
0:50:31	Eben Cornelissen:	hi Everyone. Cornelissen's are here.
0:52:02	Lea Frank:	Hello Cornillessen's!! Thanks for joining us tonight! We're enjoying the flowers! :)
0:53:30	Lea Frank:	Yay Espinosa's!! :) Happy to "see" you guys!!
0:54:48	Iswari Natarajan:	Hello SMA Family, Iswari and Kartik are here :) Looking forward to this evening. Wonderful to "see" you all.
0:56:40	Lea Frank:	Click here to register and participate in tonight's Paddle Raise and Live Auction: <a href="https://aesbid.org/SMA2020">https://aesbid.org/SMA2020</a>
0:57:10	AES - David Bolding:	<a href="http://www.aesbid.org/sma2020">http://www.aesbid.org/sma2020</a>
0:58:02	Lea Frank:	Hi Iswari and Kartik! So great to "see" you guys! It's going to be a fun night! :)
0:59:18	robin ricketts:	Brian and Robin here. Enjoying the slideshow and music!
0:59:35	Meg Tobler:	Let's get this party started! Very much enjoying the 70's music- wish we all together to dance in person! Enjoy! Mike, Meg, Emily and Annie Tobler
1:00:07	Lea Frank:	Welcome Brian and Robin!! Glad you're enjoying the music! Charlie did a great job putting it together!

1:00:47	Lea Frank:	Toblers in the house!! I wish we were all together, too, but it's going to be a fun night! :)
1:01:31	Lea Frank:	Hi Susan! So great to "see" you! We are going to miss Charlie dearly!
1:01:47	Lea Frank:	Hi Vanessa! Thanks for joining! :)
1:02:37	Michael Kenny:	Let's have a wonderful time tonight folks!
1:02:53	Lea Frank:	Here, hear, Michael! :)
1:03:07	Darla Hamilton:	Love the music !!!
1:03:31	Lea Frank:	I hope you're dancing, Darla! :) I wish we could, Johnnie, but no heads or tails tonight.
1:04:11	Lea Frank:	:(. Next year!! :)
1:04:29	Darla Hamilton:	With this particular song, I need to get out my violin.
1:04:43	Johnnie Romano:	next year!
1:05:23	Lea Frank:	Hi Mrs. Smith! Thank you! We miss you!
1:06:07	Jane Hoogerwerf:	Hi from the Hoogies! Go SMA! Click here to register and participate in tonight's Paddle Raise and Live Auction: <a href="https://aesbid.org/SMA2020">https://aesbid.org/SMA2020</a>
1:06:18	Kenzie Crow:	
1:06:40	Lea Frank:	Cathy Darnell '67....so great to "see" you! :)
1:06:50	Lea Frank:	Hi Hoogies!! :)
1:06:54	Lynn Malik:	Hi from the Maliks!
1:07:03	Lea Frank:	Yes, Vanessa, chair dancing counts! :)
1:07:21	Lea Frank:	Sarah, we miss you, too! Thanks for joining tonight!
1:07:42	Lea Frank:	Maliks in the house! So great to "see" you guys! :)
1:07:59	Lea Frank:	Carrs in the house! Thanks for joining tonight! :)
1:08:30	Lea Frank:	Hi Alvariza's! Miss you guys!
1:08:46	Lea Frank:	Nava's in the house! So great to "see" you guys!
1:09:46	Lea Frank:	Hi Wiltens! Thanks for joining us tonight! :)
1:10:34	Lea Frank:	Couldn't have said it better myself, Glenn! :)
1:10:50	katiewheeler:	Hello from the K's!
1:11:11	Michael Kenny:	Here we go!!!
1:11:29	Darla Hamilton:	This is the dancing song.
1:11:33	Lea Frank:	5 more minutes!! Does everyone have their drinks and snacks??
1:11:34	Melissa McConnell:	Hey everyone!
1:11:46	Lea Frank:	Hi Melissa! :)
1:11:51	Michael Kenny:	Hey Missy! This is Michael!
1:12:06	Melissa McConnell:	Woohoo!! Hi Mr. Kenny!
1:12:15	Melissa McConnell:	Or should I say, Groooooovy
1:12:20	katiewheeler:	WE ARE SO EXCITED!
1:12:23	Brooks Arbogast:	Good luck to everyone running the show!!

1:12:24	Lea Frank:	Click here to register and participate in tonight's Paddle Raise and Live Auction: <a href="https://aesbid.org/SMA2020">https://aesbid.org/SMA2020</a>
1:12:38	Lea Frank:	Hi Brooks and Hi Katie Wheeler!! :)
1:12:53	katiwheeler:	And Kathleen S.
1:12:59	Lea Frank:	And Kathleen S!!! :)
1:13:30	Regina Drey:	What a fun night!!! Thanks for all the hard work!
1:13:31	Lindsey Cella:	🍷🍷 Cheers everyone!
1:13:36	Lea Frank:	Michele Elia in the house!!
1:13:46	Lea Frank:	Hi Regina!! We miss you!
1:13:53	Lea Frank:	Kim, are you dancing?
1:14:00	Michele Elia:	Hi Regina!
1:14:08	Lea Frank:	Hi Lindsey Cella! :)
1:14:28	Lea Frank:	Charlie did a great job with the music, right?!
1:14:39	Michele Elia:	YES
1:14:40	Melissa McConnell:	Love the music, Charlie! Good job!
1:14:53	Michele Elia:	👍
1:14:55	Martha Ashley:	Awesome Music!
1:15:07	Michele Elia:	hi Martha!!
1:15:11	Lea Frank:	Hi Knitts!! So great to "see" you! :)
1:15:16	Patty Disney:	Great music -- great pictures- - awesome evening for SMA!!
1:15:31	Lea Frank:	So glad you could join us, Patty!
1:15:35	Kenzie Crow:	Click here to register and participate in tonight's Paddle Raise and Live Auction: <a href="https://aesbid.org/SMA2020">https://aesbid.org/SMA2020</a>
1:15:37	Martha Ashley:	Hey there Michele
1:15:38	Lea Frank:	Hi Martha! :)
1:15:46	Martha Ashley:	Hi Lea
1:15:58	Lea Frank:	I hope everyone's dancing at home :)
1:16:21	cdarnell:	love Charlie in his tie dye!
1:16:29	Meg Tobler:	Thank goodness no one can see my dance moves!
1:16:55	Lea Frank:	Hi Nina!
1:17:24	Lea Frank:	Right, Christina?! :)
1:18:50	Lea Frank:	No, only the presenters are shown on camera.
1:20:28	Kenzie Crow:	Click here to register and participate in tonight's Paddle Raise and Live Auction: <a href="https://aesbid.org/SMA2020">https://aesbid.org/SMA2020</a>
1:20:36	Lea Frank:	Thanks, Bob!
1:20:42	Lea Frank:	Nina, that's so cool!
1:23:14	Lea Frank:	Our sponsors are AWESOME!!
1:25:51	Lea Frank:	We will miss you, Charlie!
1:25:56	Lea Frank:	Thank you, Father Marty!

1:26:45	Michael Kenny:	Thanks for everything Charlie!
1:26:49	Lea Frank:	Nina, Father Marty killed it!
1:26:59	Meg Tobler:	GO CHARLIE!!!!
1:27:49	Lea Frank:	Hi Phil!! :)
1:28:22	Lea Frank:	YAY ANDREA AND REBECCA!! L:)
1:29:17	Lea Frank:	Charlie rocks!!
1:29:18	rebeccahommertzheim:	Thank you Lea & Charlie!! You have one an incredible job!!
1:29:37	Melissa McConnell:	CLAP!!!
1:29:42	Raquel Callahan:	Cheers to you, Charlie!! Thanks Dad! It's been amazing watching your SMA Career!!!
1:29:43	Brooks Arbogast:	We love you Charlie!
1:29:48	glennrippy:	STANDING OVATION for Charlie. We love you, Charlie
1:30:07	Iswari Natarajan:	you will be missed Charlie!
1:30:11	Michele Elia:	You will be missed, Charlie.
1:30:16	cherieswisher@msn.com:	Will miss you, Charlie. Great job!
1:30:32	Joe Assell:	You're the best Charlie! We will miss you and are so grateful to have crossed paths with you!
1:30:39	Lynn Malik:	Charlie, you are amazing.
1:30:45	Martha Ashley:	Charlie, Charlie, Charlie !!!
1:30:58	Darla Hamilton:	We will miss you Charlie! Thanks for the many words of encouragement!
1:31:12	andreamorrisette:	This LOVE for Charlie is AMAZING! THANKS everyone for sharing.
1:31:26	Lea Frank:	Click here to register and participate in tonight's Paddle Raise and Live Auction: <a href="https://aesbid.org/SMA2020">https://aesbid.org/SMA2020</a>
1:32:58	Kenzie Crow:	Wonderful speech Bill!
1:33:10	Michael Kenny:	Thanks, Bill! Great message for us all to hear! :)
1:33:24	Lea Frank:	So many familiar names here in virtual gala :)
1:33:36	Nina Ehrlich McCaskill:	LOVE the pictures! Keep them coming!
1:34:11	Lea Frank:	Email pics to Alix at <a href="mailto:ascott@smanet.org">ascott@smanet.org</a>
1:34:23	Lea Frank:	Is that a custom made 1970s SMA sweatband? Charlie for prez 2020
1:35:25	Nina Ehrlich McCaskill:	Arbogast/McCaskill...an unbeatable ticket.
1:36:55	glennrippy:	Ha!! Hi Glenn.
1:37:16	Nina Ehrlich McCaskill:	Thank you Charlie for all you have done for SMA!
1:38:21	Kartik:	
1:39:18	Nina Ehrlich McCaskill:	Mahlet is such a phenom! I felt so lucky to teach her. Give your bucks to support students like her!!!!!!

1:39:25	Lea Frank:	SMA loves Mahlet! What an amazing young lady!
1:40:34	Melissa McConnell:	We miss you in the LS Mahlet! LEGENDARY MOUSE!! Charlie, you are a ROCKSTAR! We will miss you so much.
1:41:04	hhumber:	Amazing geography student!!!! So proud of you.
1:41:05	Nina Ehrlich McCaskill:	I am touched.
1:41:26	cherieswisher@msn.com:	Cherie, what a wonderful story of your generosity and caring spirit.
1:41:53	Nina Ehrlich McCaskill:	WHATTTTT?! Raise your paddle.
1:42:44	Nina Ehrlich McCaskill:	Click here to register and participate in tonight's Paddle Raise and Live Auction: <a href="https://aesbid.org/SMA2020">https://aesbid.org/SMA2020</a>
1:43:12	Kenzie Crow:	Lea, is the paddle raise under the "donations" tab?
1:45:17	Nina Ehrlich McCaskill:	
1:46:08	Lea Frank:	Yes, under the donations tab, Nina Click here to make a donation: <a href="https://aesbid.org/SMA2020/#page=1&amp;category=27488">https://aesbid.org/SMA2020/#page=1&amp;category=27488</a>
1:46:35	Auction & Event Solutions (AES):	
1:46:36	Lea Frank:	The text that just went out also includes a link Click here to make a donation: <a href="https://aesbid.org/SMA2020/#page=1&amp;category=27488">https://aesbid.org/SMA2020/#page=1&amp;category=27488</a>
1:48:19	Lea Frank:	
1:48:31	Nina Ehrlich McCaskill:	Thanks
1:49:03	Melissa McConnell:	Raise your Paddle!!!
1:50:01	Lea Frank:	THANK YOU SMA COMMUNITY!! Click here to make a donation: <a href="https://aesbid.org/SMA2020/#page=1&amp;category=27488">https://aesbid.org/SMA2020/#page=1&amp;category=27488</a>
1:50:10	Lea Frank:	
1:51:06	Lea Frank:	WOW! WOW! WOW! I can't stop thinking about Mahlet--her SMA story, from refugee to eloquent college student, is simply astounding. Let's all help the next amazing kid! This is the safest and best way to "invest" into our future <3
1:51:21	Nina Ehrlich McCaskill:	
1:52:03	Melissa McConnell:	
1:52:04	Lea Frank:	Hi Pruitt-Fuentes Family, we will make sure to add this!
1:54:28	Lea Frank:	WOWO!!!!
1:54:33	Lea Frank:	WOW!!
1:55:55	Lea Frank:	THANK YOU, VANESSA! THANK YOU to everyone! This is such an amazing community!! :)
1:57:01	Lea Frank:	
1:59:20	Michael Kenny:	Keep it up everyone!
1:59:42	Christina:	Hilarious!
2:00:02	Lea Frank:	Such a great item!!
2:00:08	Nina Ehrlich McCaskill:	Reggie! Burrrrnnnnn to Tom Brady
2:00:09	Melissa McConnell:	What a great evening!!

2:01:48	Lea Frank:	Club 38 looks awesome!!
2:03:34	Lea Frank:	WOOHOO!! :)
2:05:11	Lea Frank:	I could use this trip right about now! :)
2:05:30	Kenzie Crow:	Same, Lea, Same!!
2:05:31	Lea Frank:	Travel is valid through March 31, 2022
2:06:39	Jack Taylor:	CLEARLY REGGIE!
2:07:24	Lea Frank:	HaHa!! Woohoo, Reggie! :)
2:07:34	Brooks Arbogast:	Brian - was also a Dolphin woووو!
2:07:41	Meg Tobler:	Regie, Regie!!!!
2:07:59	Lea Frank:	THANK YOU, BRIAN!
2:08:41	Melissa McConnell:	Thank you, we are so lucky to teach at SMA!
2:09:40	Lea Frank:	YAY #254!! Thank you! Love the crown! :)
2:09:51	Kenzie Crow:	254! 254! 254!
2:11:34	Lea Frank:	Shout out to Mary and all the long-timers!!
2:11:58	Darla Hamilton:	Mary, Mary, Mary ! ! !
2:12:03	Ellen Hertzman:	Mary has been at SMA 42 years!!!
2:12:05	Andrew Rodgers:	Mary has been here for 38 years
2:12:19	Lea Frank:	We love our Alumnae!!
2:13:04	Nina Ehrlich McCaskill:	JOBAMA!!!! OMG Cahrlie...
2:13:51	Kenzie Crow:	All of your comments are hilarious!
2:14:09	Nina Ehrlich McCaskill:	The answer is literally behind Reggie...
2:14:29	Jack Taylor:	Lol! Right there
2:14:40	Ellen Hertzman:	Charlie, Lea, Katie, Kathleen—you all have done a phenomenal job on this tonight.
2:15:10	Kenzie Crow:	Yay!! I saw my pic up there!!
2:15:12	Lea Frank:	LOVE THESE PICS!! YOU GUYS ARE AWESOME! Thank you so much for sharing!
2:15:28	Lea Frank:	
2:15:32	Melissa McConnell:	Ahahah he
2:15:37	Melissa McConnell:	He's so right!
2:16:06	Lea Frank:	WOOHOO!! Reggie needs to do stand up comedy. To all the SMA Advancement and Sanders team...Great job pivoting to a digital event.
2:16:14	Nina Ehrlich McCaskill:	
2:16:24	Lea Frank:	THANK YOU, NINA!!
2:16:25	Kenzie Crow:	One more \$5,000 donor will put SMA at \$100k!!
2:16:30	Melissa McConnell:	This is incredible!!!
2:17:07	Jack Taylor:	David is the greatest, thank you! CONGRATS to our Advancement Team who put on this AMAZING Virtual Gala tonight!
2:17:09	Meg Tobler:	

2:17:11	Michael Kenny:	This is wonderful!
2:17:23	Jack Taylor:	Making the most of the situation :)
2:17:48	Lea Frank:	Thank you, Heather!!
2:17:50	Melissa McConnell:	They are beautiful, Heather!!!
2:17:59	Nina Ehrlich McCaskill:	Gorgeous centerpiece.
2:18:37	Vivian Williams:	Beutiful
2:19:16	Jack Taylor:	C'mon Reg.
2:19:16	Lea Frank:	THANK YOU ALL!! What a fantastic night!! This community is absolutely amazing!
2:19:49	Melissa McConnell:	Oh Reggie!! Don't get in the way of Charlie's Burt Jones question!!!!
2:20:49	Lea Frank:	We miss you!!
2:20:50	Nina Ehrlich McCaskill:	Thanks to Charlie and team for a fun gala experience.
2:21:06	Brooks Arbogast:	Stay connected, stay healthy, go Wildcats!
2:21:27	Nina Ehrlich McCaskill:	Amazing job everyone!!! Awesome virtual Gala!!!
2:21:30	Michael Kenny:	Lea! Lea! Lea!
2:21:31	Ellen Hertzman:	Thanks Lea!
2:21:32	rebeccahommertzheim:	Woohoo Lea!!!
2:21:37	katiewheeler:	Yay Lea!! You are amazing!!!
2:21:41	Michele Elia:	YEA LEA!!!
2:21:44	hhumber:	yay Lea!
2:21:48	Lea Frank:	Woot woot Lea!!!
2:21:56	Kristina Rogers:	Awww, thanks guys!! :)
2:21:58	Darla Hamilton:	Thanks Lea
2:22:03	cdarnell:	Lea, Lea,Lea !!!
2:22:11	Kristina Rogers:	Yay Lea!!
2:22:24	Meg Tobler:	We will miss you Charlie!
2:23:39	glennrippy:	AWESOME JOB LEA!
2:24:15	Lea Frank:	How lucky are we all to be a part of this incredible community? SMA Forever...
2:24:27	Michael Kenny:	Thank goodness Charlie came back!!
2:25:40	Nina Ehrlich McCaskill:	Thanks Charlie! You are the best!
2:26:07	Melissa McConnell:	LOL Charlie...thank goodness you remembered your loved ones.
2:26:20	AES - David Bolding:	Lea!!
2:26:25	Nina Ehrlich McCaskill:	Yay!
2:26:29	katiewheeler:	Groovy look, Lea! Great job tonight
2:26:37	Michael Kenny:	You look groovy!
2:27:08	Lea Frank:	Awesome job Lea!
		Thank you!! Have a great evening everyone!!

2:27:30

Sara Adair:

2:28:37

Michael Kenny:

2:28:40

Darla Hamilton:

2:29:49

Meg Tobler:

Thank you Lea!!

Have a great night everyone!

Fun evening.

LOVE SMA!