

## Recording and reporting of accidents and incidents

(Including the procedure for reporting accidents and incidents to the HSE under RIDDOR requirements)

### Policy statement

We follow the guidelines of the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations (RIDDOR) for the reporting of accidents and incidents. Child protection matters or behavioural incidents between children are not regarded as incidents and there are separate procedures for this.

### Procedures

#### *Our accident book:*

- is kept in a safe and secure place
- is accessible to staff and volunteers, who all know how to complete it
- is completed with a detailed description of the accident on the day it occurs
- is reviewed regularly to identify any potential or actual hazards; and
- is signed by a parent/carer/guardian on the day the accident happens. In the event this does not happen, a telephone call will be made by a member of staff to inform the parent/carer/guardian of the accident. A note of the action taken is made in the book. In the event of the injury being a head injury, the parent/guardian is telephoned and verbally notified, then asked to sign the accident book when they arrive to collect their child.

#### *Reporting accidents and incidents*

Ofsted is notified as soon as possible, but at least within 14 days of any instances which involve:

- food poisoning affecting two or more children looked after on our premises.
- a serious accident or injury to, or serious illness of, a child in our care and the action we take in response; and
- the death of a child in our care.

Local child protection agencies are informed of any serious accident or injury to a child, or the death of any child, while in our care and we act on any advice given by those agencies.

Any food poisoning affecting two or more children or adults on our premises is reported to the local Environmental Health Department.

We meet our legal requirements in respect of the safety of our employees and the public by complying with RIDDOR (the Reporting of Injuries, Diseases and Dangerous Occurrences Regulations). We report to the Health and Safety Executive:

- any work-related accident leading to an injury to a child or adult, for which they are taken to hospital
- any work-related injury to a member of staff, which results in them being unable to work for seven consecutive days
- when a member of staff suffers from a reportable work-related disease or illness
- any death, of a child or adult, that occurs in connection with activities relating to our work; and
- any dangerous occurrences. This may be an event that causes injury or fatalities or an event that does not cause an accident, but could have done, such as a gas leak.

Any dangerous occurrence is recorded in our incident book (see below).

#### *Our premises incident book*

- We have ready access to telephone numbers for emergency services.
- We keep an incident book for recording major incidents, including those that are reportable to the Health and Safety Executive as above.
- These incidents include:
  - a break in, burglary, or theft of personal or the setting's property
  - an intruder gaining unauthorised access to the premises
  - a fire, flood, gas leak or electrical failure
  - an attack on member of staff or parent on the premises or nearby
  - any racist incident involving staff or family on the setting's premises
  - a notifiable disease or illness, or an outbreak of food poisoning affecting two or more children looked after on the premises
  - the death of a child or adult, and
  - a terrorist attack, or threat of one.
- In the incident book we record the date and time of the incident, nature of the event, who was affected, what was done about it or if it was reported to the police, and if so a crime number. Any follow up, or insurance claim made, is also recorded.
- In the unlikely event of a terrorist attack, we follow the advice of the emergency services with regard to evacuation, medical aid and contacting children's families. Our standard

Fire Safety and Emergency Evacuation Policy will be followed. The incident is recorded when the threat is averted.

- In the unlikely event of a child dying on the premises, for example, through cot death in the case of a baby, the emergency services are called, and the advice of these services are followed.
- The incident book is not for recording issues of concern involving a child. This is recorded in the child's file.