Eligibility Requirements

To be eligible for the discount, applicants must have an active City of Columbus water or sewer account for their residence in their name (or spouse's name) and meet at least one of the following requirements:

1) Household income must be less than 150% of the current U.S. Bureau of Census federal poverty level. You must provide proof of current household income with the following for all household members over 18:

- Income tax return
- W-2 forms
- Benefit letter from Social Security
- Pension award statement
        -OR-

2) Applicant must be currently enrolled in a qualifing low income program. A current letter of participation from one of the following programs is required:

- Food stamp benefits
- Ohio Medicaid
- Low Income Energy Assistance
- Home Energy Assistance (HEAP)
- Ohio Works First
- Public housing benefits

Household Size	2020 Maximum Income
1	$19,950
2	$26,433
3	$30,897
4	$39,026
5	$45,066
6	$50,283
7	$55,136
8	$62,564
9 or more	$74,139

The federal poverty level may be adjusted annually. Call or check out website for current requirements.

General Information

1) Customers approved for the program will receive a 20% discount on water and sewer usage charges.

2) Discount will not include: meter reading, late charges, interest or other associated fees.

3) Eligibility must be established annually. To maintain eligibility, customer must sign a new application on or before the date of the previous year's application.

4) If customer becomes ineligible for the discount, Customer Service must be notified as soon as possible, but no later than 30 days after the ineligibility.

5) Falsifying information or failing to notify a change in eligibility status may lead to:

- Termination of water service
- Recovery of past discounts
- Civil and/or criminal sanctions

6) For questions, please contact Customer Service at 614-645-8276 Monday - Friday 7AM - 6PM, email UtilityLeadRep@columbus.gov or visit www.columbus.gov/utilities/.

Low Income Water and Sewer Discount Program

A 20% discount is available on water and sewer consumption charges for qualifying low-income customers. Income requirements are based on federal poverty standards; please see details inside.

To apply, please complete and return the enclosed application with the proper documentation. The application is also available at: www.columbus.gov/utilities/.

THE CITY OF COLUMBUS
ANDREW J. GINTHER, MAYOR

DEPARTMENT OF PUBLIC UTILITIES

2020 WATER AND SEWER DISCOUNT APPLICATION

Name: _____
Last   First   Middle

Address: _____
Number   Street / Road   Apartment #

_____
City   State   Zip Code

Phone: _____

Number of people in household: _____

Account number (from water bill): _____

To be eligible for the low income discount program, applicants must have an active City of Columbus water or sewer account for their residence in their name (or spouse's name) and must meet at least one of the following requirements:

1. You must have a total income of less than 150% of the U.S. Bureau of Census poverty level (see income levels on opposite side). You must provide current proof of household income with the following for all household members over 18 (must be dated and include name):
    - Income Tax Return
    - W-2 Forms
    - Benefit Letter from Social Security
    - Pension Award Statement or

2. You must be currently enrolled in a qualifying low income program and provide current letter of participation from one of the following programs (must be dated and include name):
    - Food Stamp Benefits
    - Ohio Medicaid
    - Low Income Energy Assistant (LIHEAP)
    - Home Energy Assistance (HEAP)
    - Ohio Works First
    - Public Housing Benefits

Please send copies only of the above and this application to: (copies will not be returned)

Columbus Department of Public Utilities
Customer Service Center
910 Dublin Road
Columbus OH 43215

The information associated with this application has been examined by me, and is, to the best of my knowledge and belief, true, correct and complete.

Applicant's signature: _____

Date: _____

Prepared by signature (if different from applicant): _____