

# Verdant Consulting



## Healthcare and IT Solutions

### The Verdant Experience

Collaborating with an experienced executive leader who has 20+ years of clinical and IT experience, who is passionate about culture, and who delivers lasting quality solutions by prioritizing people, process, and innovation

### Core Competencies

- Leadership & executive advisory services
- Workflow design & process improvement - clinical informatics development
- Governance strategy & development
- Software implementation & upgrade guidance
- Go-live preparation & command center support
- Executive mentorship & relationship development

### Past Performance

#### Clinical Operations

- Established Clinical Decision Support governance structure for an academic medical center
- Provided quality/regulatory support through accreditation visits (eg, TJC)
- Managed P&T Committees, medication policy, & safety management for over 10 years

#### Growth, Mergers, and Acquisitions

- Local growth openings
  - Shawn Jenkins MUSC Children's Hospital
  - 2 larger ambulatory centers
- EMR and other IT implementations
  - 3 regional acquisitions and 2 affiliate organizations

### Key Differentiators

- Board certified Pharmacist who can translate between clinical, IT, & operations
- Managed small & large application portfolios requiring diverse skillsets
- Seasoned emergency & crisis management expert (eg, hurricanes, pandemic response)
- Employee engagement expert who led Tier 1 teams for over 15 years

#### Two major EMR implementations

- McKesson ClinDoc, RxManager and CPOE
- 10 years of Epic experience
  - Ambulatory & Enterprise
  - 14 specialty applications
  - Established quarterly maintenance cycle
- Specialty third party integrations

#### Application, Capability, & Service Management

- Portfolio management of 1000+ applications
  - Developed an application decommission strategy and checklist
- Proficient with ServiceNow Incident, Project Management, Resource Planning, and Time-keeping capabilities

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Let's  
Collaborate!

## The Verdant Experience

Verdant Consulting is here to collaborate with you as you discover, learn, and optimize your organization and your teams. Whether you need EHR support, upgrade management, or team/employee engagement, let me jump in and have fun with you.

### Executive Advisory Services

- **Customer Discovery**
  - Understand the wants to determine the needs and value to the customer
- **Leadership Development and Coaching**
  - Focus on team building & culture
  - Facilitate leadership sessions
- **Employee Engagement**
  - Action planning
  - Workplace and career coaching
- **Crisis Management**
  - Command center management
  - Emergency preparedness

### Healthcare Consulting

- **Epic Systems**
  - Governance, implementation, & optimization
  - Maintenance cycle management
- **Clinical Informatics and Workflow Design**
  - Digital care delivery
  - Workflow design & user experience
- **Policy and Governance**
  - Medication management
  - The Joint Commission advising
  - Policy development & review
  - Building EMR governance structures

### Information Technology

- **IT Optimization, Rationalization, and Decommission**
  - Enterprise architecture
  - Interoperability & integrations
  - Capabilities mapping & management
  - Digital transformation
- **Portfolio and Resource Managements**
  - Project & program management
  - Time keeping & resource management

“ **The power of translation allows you to understand the wants and determine, collectively, the needs for better business outcomes.** ”

*Grow Through What You Go Through*