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## Our Quality Policy Statement

Quality is an integral part of Primary Power Consulting business and the responsibility of everyone in the company. We strive to continuously deliver safe, high quality products and projects and maintain strong, long term relationships with our clients and supply chain to support the growth of our business.

We are committed to respect and uphold our values of Trust & Empowerment, Innovation & Entrepreneurship, Team Spirit & Generosity and Integrity & Responsibility.

### We commit to:

- Meet the needs of our customers, employees, shareholders and other stakeholders
- Continuously improve our business processes
- Foster a culture of commitment and excellence in our business
- Invest in our employees
- Communicate effectively with our employees and stakeholders

### We aim to achieve this by:

- Maintaining an effective quality management system in line with ISO 9001:2015
- Delivering our projects in line with our processes and procedures
- Regularly evaluating the effectiveness of our management system including associated processes and procedures
- Identifying and providing training for our employees to ensure their competency
- Continually monitoring and analysing our performance to identify areas for improvement

This policy statement will be reviewed annually or following any significant changes to the business to ensure it continues to reflect the expectations of the community and stakeholders.

Stephen Crawford  
PPCL Managing Director

## Document History

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0	09/02/2020	First issue	Stephen Crawford Managing Director	Bruce Edgar Programme Director
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