



We are  
legal spend  
management

**We help ensure you are  
getting maximum value from  
your eBilling system investment.**

**E-billing / Enterprise Legal Management (ELM) audit  
/ system administration**

We have been working with eBilling / ELM systems since 2004 and are experts in managing these systems. We will typically start by performing a system audit to ensure your system operates smoothly and efficiently, maximising the investment you have made in the technology and saving you as much as possible on your external legal spend.

find out how our expert team can help you save  
[www.cooteogrady.com](http://www.cooteogrady.com) [info@cooteogrady.com](mailto:info@cooteogrady.com)



**COOTE O'GRADY**  
WE ARE LEGAL SPEND MANAGEMENT



We have **experience administering the leading eBilling / ELM technology on the market to help you gain immediate results and impact from your eBilling system.**



If required we can provide a dedicated systems administrator who will cost-effectively manage the level of administration created by the eBilling / ELM system, improving your internal service levels, and significantly improving your aged debt with law firms.



Our team can assist with a range of tasks and services and have experience administering the leading eBilling / ELM technology on the market to help you gain immediate results and impact from your eBilling system.



We will provide a range of services and ensure you get the most from your system while increasing user adoption through training and improving the overall end-user experience.



Tasks we can support with include; checking your system is working correctly, making sense of raw data to improve reporting, ensuring non-standard billing practices operate correctly, adding and removing users, increasing law firm satisfaction by ensuring invoices (bills) are paid promptly, adding and removing users, as well as training and support through system updates and new releases.

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