



888-600-1644

TINT EXPRESS – WAIVER & CARE AGREEMENT

1. PRE-EXISTING CONDITIONS & LIABILITY WAIVER

I/We understand that:

- Vehicles may have **pre-existing scratches, chips, worn seals, aging glass, or fragile components**
- Tint Express is **not responsible for pre-existing damage** or conditions that become visible after installation
- Tint Express is **not liable for mechanical or electrical issues** unrelated to installation

I/We release Tint Express from any claims related to:

- Pre-existing damage
- Aging or defective materials (glass, trim, electronics)
- Issues that arise after the vehicle leaves the installation site

2. UNDERSTANDING OF INSTALLATION CONDITIONS

I/We understand that all installations are performed in a **real-world environment (including mobile service locations or Tint Express facilities/shop)**, and that environmental factors such as dust, debris, and airborne particles are unavoidable.

Despite best efforts and professional procedures, a completely contaminant-free installation is not possible. Minor imperfections may occur and are considered **normal and acceptable within industry standards**.

3. INDUSTRY STANDARD (IWFA)

Tint Express follows the standards set by the **International Window Film Association (IWFA)**.

Inspection must be conducted as follows:

- Viewed at a **right angle to the glass, From a distance of at least 3 feet**
- In **natural daylight** By **looking through the glass, not at the surface**

The installation is considered acceptable if the following are **not visually obtrusive**:

- Dust or dirt particles
- Hair or fibers
- Water pockets or haze
- Air bubbles, Adhesive residue
- Minor scratches or marks
- Film distortion
- Edge lift, nicks, or minor imperfections

Temporary curing effects must be disregarded during inspection.

4. CURING PROCESS (WHAT TO EXPECT)

I/We understand that after installation, the film will go through a **curing process**, which may take **a few days up to several weeks**, depending on weather conditions.

During this time, I/We may notice:

- Water pockets or haziness
- Small bubbles or streaks
- Slight distortion

These are **normal and will disappear as the film cures.**

Important Care Instructions:

- Do NOT roll down windows for **3–5 days**
- Do NOT clean the inside of windows for **at least 7 days**
- Avoid touching or pressing on the film

Failure to follow these instructions may affect the final result.

5. CLAIMS & INSPECTION PERIOD

I/We agree that:

- Any concerns must be reported within **24 hours of installation**
- After this period, the installation is considered **accepted and final**

I/We acknowledge that:

- Minor imperfections within IWFA standards **do not qualify for replacement**
- Claims made outside of proper inspection conditions will not be considered valid

6. WARRANTY LIMITATIONS

Warranty applies to:

- Peeling
- Bubbling (after curing period)
- Film failure

Warranty does NOT cover: (Some Exclusion apply depending on film)

- Damage caused by customer misuse
- Improper cleaning
- Physical damage (scratches, cuts, impact)

7. FINAL ACKNOWLEDGMENT

By signing Below, I/We confirm that:

- The installation meets acceptable industry standards
- The vehicle was returned without damage
- I/We understand the curing process and aftercare
- I/We agree to the inspection standards and claim policy
- I/We release Tint Express from liability as outlined above.