

# Autobahn Glass Failure Warranty Terms and Conditions

### Scope of Coverage

This warranty provides coverage for damage to the vehicle's windows that occurs due to **non-impact-related causes**, specifically including, but not limited to:

- **Stress fractures:** Internal cracking due to manufacturing defects or natural stress points.
- **Manufacturer defects:** Defects in material or craftsmanship that compromise the glass.
- **Nickel sulfide inclusions:** Inclusion of contaminants that cause glass to fail over time.
- **Thermal fluctuations:** Cracking or other damage caused by significant and rapid temperature changes.

Coverage is **subject to the limitations and exclusions** outlined in this agreement.

### Exclusions

This warranty **does not cover** damage resulting from the following:

- **Physical force:** Any damage caused by external impacts, such as collisions, accidents, vandalism, burglary, or intentional actions.
- **Acts of nature:** Damage due to weather-related incidents (e.g., hail, windstorms, flooding, etc.) or other natural disasters.
- **Improper installation:** Damage resulting from the incorrect installation of the vehicle's glass.
- **Negligence or misuse:** Any damage that occurs due to improper maintenance, neglect, or failure to care for the vehicle as outlined in the owner's manual.

In summary, any **damage from physical impact or negligence** is **excluded** from coverage.

### Coverage Limit

The maximum liability under this warranty is limited to **\$1,000 per vehicle** over the **lifetime of the warranty**, irrespective of the number of claims filed or incidents that occur. This amount is the **total limit for all claims combined**—once the \$1,000 limit is reached, no further claims can be made under this warranty.

### Claim Procedures

To initiate a claim under this warranty, the vehicle owner must:

1. **Notify Autobahn Window Films** or the installing dealer of the glass failure within a **reasonable time** (30 days) after the failure is discovered.
2. Provide the following documentation:
  - **Photographs of the damaged glass:** Clear, high-quality images that clearly show the extent of the damage.
  - **Letter from the glass manufacturer:** A written statement from the original glass manufacturer confirming that the damage is not covered under their warranty.
  - **Repair estimate:** A written estimate from a qualified, licensed glass repair or replacement company indicating the cost to replace the damaged glass.

Autobahn Window Films reserves the right to **inspect** the vehicle and verify the damage before approval of any claims. Claims may be **denied** if the damage is found to be inconsistent with the covered causes or if the required documentation is incomplete.

**Important:** Claims must be submitted only after the vehicle owner has pursued coverage through the glass manufacturer or their auto insurance provider, if applicable. Failure to pursue these avenues first may result in claim denial.

### Payment Procedures

Payments under this warranty will be made **directly to the qualified glass replacement company** performing the repair or replacement. Autobahn Window Films will not reimburse the vehicle owner directly for any costs associated with the repair.

### Disclaimer

Except as expressly provided herein, this warranty **excludes all other warranties**, whether express or implied, including, but not limited to, warranties of **merchantability** or **fitness for a particular purpose**. This warranty is strictly limited to the coverage described above. Some states may not allow the exclusion or limitation of implied warranties, so the above exclusions may not apply to you. This warranty grants you specific legal rights, and you may also have other rights that vary from state to state. **No other warranties** will apply to the vehicle's glass outside of the specific coverage outlined in this agreement. Warranty must be registered within 30 days of installation.