

## Kolured Beauty Shipping Policy

At Kolured Beauty, we are committed to delivering your order promptly and securely. Below are the details of our shipping policy:

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### Shipping Locations

- We currently ship within Canada & US only.
- At this time, we do not offer international shipping.

### Processing Time

- All orders are processed within **2-3 business days** (excluding weekends and holidays).
- Pre-orders may have longer processing times, as specified on the product page.

### Shipping Methods & Delivery Time

- We partner with trusted carriers like Canada Post and UPS to ensure timely delivery.
- Estimated delivery times:
  - **Standard Shipping:** 3-7 business days.
  - **Expedited Shipping:** 2-4 business days (if selected at checkout).

### Shipping Rates

- Shipping costs are calculated based on the weight, size, and destination of your order. The exact cost will be displayed at checkout.
- Free shipping is offered on orders over **\$100 CAD** before taxes.

### Tracking Your Order

- Once your order has shipped, you will receive a confirmation email with a tracking number. Use this number to monitor your shipment.

### Undeliverable Packages

- If a package is returned to us due to an incorrect address, refusal of delivery, or failure to pick up from the carrier, the customer will be responsible for any reshipment fees.

### Lost or Delayed Packages

- While we work hard to ensure timely delivery, shipping delays may occur due to factors beyond our control (e.g., weather, customs, or carrier issues). If your package has not arrived within the estimated delivery time, contact us at **customercare@koluredbeauty.com** for assistance.

### **Damaged Shipments**

- Please inspect your package upon delivery. If items arrive damaged, refer to our **Return Policy** for steps to report the issue.

### **Contact Us**

For any questions or concerns about shipping, email us at **[customercare@koluredbeauty.com](mailto:customercare@koluredbeauty.com)**.

Thank you for shopping Kolured Beauty. We appreciate your support in embracing your grace!

