

Getting Started with Your SHD or Flex Series

The SHD / Flex products are extremely powerful and flexible high-fidelity digital audio processors, combining Dirac Live® 3.x room correction solution with miniDSP's powerful DSP audio tuning Device Console software.

The SHD / Flex with Dirac option interact with various software systems. To ensure smooth initialization, please be sure all the latest drivers and applications are loaded per the current user guides. SHD / Flex products purchased from Deer Creek Audio include perpetual licenses and updates.

A few things before you begin a Dirac project

- Before you start a Dirac project, verify you can run your system with the unit in its basic mode as a preamp
- Your Mac or PC should be fully updated and as clean as possible
- All older, related miniDSP, Dirac software and USB drivers should be removed
- Loading the ASIO driver on PCs is required
- When operating Dirac, all level control must occur in the Dirac application
- If you perform updates, be sure to update all components: Dirac, SHD plug-in, USB driver and Volumio
- When running a Dirac project, make sure your MAC or PC is fully connected to the UMIK-1
- Always remember to save your Dirac projects and configuration .xmls
- For more detailed information, refer to the User Guide for your specific model

Support

Deer Creek Audio is here to help with technical issues. If you run into any roadblocks, please feel free to call or email us (include screenshots).

- U.S. technical support through Deer Creek Audio
- miniDSP application notes and User Forum support
- Installation guide and phone support
- Deer Creek Audio is an authorized miniDSP dealer

Consulting services

Deer Creek Audio offers live consulting services to help you get up to speed fast.

- Home theater subwoofer setup and tuning with miniDSP
- Dirac Live® setup for miniDSP SHD and Flex series
- Room EQ Wizard (REW) measurement and room correction
- Multi-way active crossover setup
- TeamViewer for live interactive system optimization

Please contact us with any questions or comments:

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