



Late Arrival Policy

We schedule individual time with each patient to allow us to deliver the quality, personal care that every patient and their family deserves. Late arrivals take away our ability to provide that personalized care in a timely manner and can diminish the full experience of receiving the exceptional care in a non-rushed manner and also impact all the other families who are scheduled that day.

Late Arrival Policy:

-Patients arriving more than 10 minutes late for a scheduled well visit, ADHD or consultation will most likely need to be rescheduled to another day unless there is available time left in the schedule to work them back into that day's schedule.

-Patients arriving more than 10 minutes late for same day sick appointment will be worked back into the schedule and seen as soon as the schedule allows.

-Patients who arrive early or on time will be seen before those who arrive late if we are working them back into the schedule.

We also understand that unexpected obstacles or emergencies may occur, and should that be the case, please contact as soon as possible with your anticipated arrival time to let us know your situation and we will take this into consideration as we assist you in rescheduling your child's appointment.

Parent/Guardian Name (printed)

Parent/Guardian Signature

Date