



Riverside Community Association Limited

Q2 Impact and Strategic Validation (July - September 2026)

Delivering integrated governance, specialized SEND care, and multi-generational community support for the London Borough of Sutton.

6,808

Children in Sutton eligible for benefits-related Free School Meals (FSM).

13%

Sutton's child population living in low-income families within targeted deprivation pockets.



Critical Scarcity

A severe lack of accessible high-needs SEND holiday provision.

Holiday periods remove the structured support of the school day. For Sutton's most vulnerable, community programs are a vital lifeline against the cost of living crisis and the holiday experience gap.

Strategic Compass

Vision

Our communities have access to what they need to enable them to live their best lives.

Mission

To be a children, young people, and family hub, connected to the broader community, responsive to community needs.

Q2 Governance Update - Chief Executive Dave Lunn

✓	Safeguarding	Clear (No concerns or updates)
✓	Complaints	Zero reported
✓	Personnel	Stable



FLEDGLINGS AT RIVERSIDE

"A place where every child is safe, seen & supported"

Launched in partnership with Childcare & Business Consultancy Services (CBCS). Providing term-time support (9:30am - 3:30pm) for ages 2 - 5.

4 Weeks of

consistent support.

2 Active Venues

**(Riverside Centre &
Phoenix/Roundshaw).**

4-Hour

**daily sessions
(10am - 2pm,
Tuesday to Friday).**

GREEN

**Achieved across the board by
independent HAF Inspectors.
Commended for tailored
food offer and exceptional
SEND support.**

**"10/10... my son is
SEN pre-verbal it's
the first camp I've
sent him too ever
and I would send
him again."**

**"Gives us as a family
some much-needed
reassurance and
respite knowing his
additional needs are
understood."**

**"Made me feel less
guilty about working
throughout the
holidays."**

SEND Escalation Pathway



High-Needs Cohort Dashboard

ASD

ADHD

Global Developmental Delay

PDA

Selective Mutism

Active EHCPs

15% discretionary places specifically reserved for young carers (e.g., siblings with Down Syndrome) & Looked-After Children.

The Time Out Difference

Standard Holiday Provision

General supervision.

Basic generic activities.

Generic meals; expectation of independent eating.

Time Out Supported Provision

Supervision: Dedicated **1:1** and **2:1** physical and emotional staffing.

Environment: **Sensory-adapted** quiet zones. Full integration of non-verbal communication tools (**AAC/Cobort**).

Dietary & Safety: **Bespoke dietary accommodations** (Halal, Pescatarian, ARFID support, severe allergy protocols) and non-verbal feeding support.

Time Out Youth Project: Structured Engagement at The Quad

24 Total Sessions

232 Attendances

35 Unique Young People
(30 recurring)

Attendance Overview



STEM & Creativity

Glow-in-the-dark slime making, collaborative problem-solving.



Practical Life Skills

Certified CPR emergency response training delivered by visiting facilitators.

Culture & Connection

Facilitated discussions on cultural backgrounds, family traditions, and music genres.

The Outreach Map

35 Total Sessions
across key hotspots.



Sutton High Street:

High retailer collaboration (Poundland, Superdrug) monitoring ASB, theft, ASB, theft, and safety.



St Helier Ramps:

Relationship building via skatepark engagement and positive diversion.



Collingwood REC:

Environmental safety and responsive public space monitoring.



Engagement Funnel

Broad Reach

360 Total Engagement Contacts
(309 Youth, 51 Retailer/Security contacts)

Tactical Intervention

Distributing practical resources (breakfast bags, ice lollies, water) to de-escalate, build rapport, and open conversations about vaping, littering, and safety.

Strategic Signposting

178 young people referred to 15+ external support agencies (Off the Record, Sutton Young Carers, Stop Hate UK, The Felix Project, NHS, NSPCC)

The infographic features a central purple rounded rectangle with the title 'Riverside Community Cupboard, Fridge, and Freezer'. Three wavy lines (one purple, one orange, one blue) radiate from this center to three side boxes. On the left, two orange boxes and one blue box contain donation statistics and sources. On the right, three purple boxes contain program names. A subtitle 'Physical Space for Resource Management & Storage' is located below the central box. The background is dark blue with abstract organic shapes in shades of purple, orange, and blue.

Riverside Community Cupboard, Fridge, and Freezer

Physical Space for Resource Management & Storage

Food directly powers hub sessions:

'Take 5' program

Holiday Camps

The Quad

August:

1,620
donated items +
480 "Heat and Eat" meals

September:

2,205
food items
and meals

Sources:

The Felix Project,
Carshalton Fruit
Pickers, Grassroots
Community Donors

September Session Impacts - 177 Total

Stay & Play: **98** impacts,
10 family hampers distributed

Chair-Based Exercise (60+):
34 impacts.

Community Lunch Club:
20 impacts.

99
Volunteer Hours
contributed in
September
alone.

Demographic Reality - Bridging the Gap

Health Vulnerability: 80% of Lunch Club attendees live with long-term health conditions.

Economic Vulnerability: Direct support provided to 7 families in social housing and 11 participants receiving social security benefits.

Integrating Preventative Health Partnerships

Healthiest Version of You

Co-delivered with SG Barai Pharmacy and RM Partners
(NW & SW London Cancer Alliance).



Curriculum Focus:

- Educating the community on lifestyle choices to reduce cancer risk.
- Increasing fiber.
- Reducing alcohol.
- Physical activity.
- Smoking cessation.
- Sun safety.

Takeaway: RCAL is actively bridging the gap between community social spaces and frontline clinical prevention.

The Multi-Generational Anchor: The Heartbeat of Riverside

- **Clinical & Health:** NHS Perinatal Mental Health Service
- **Early Years:** Fledglings Nursery (Mon, Wed, Thu, Fri)
- **Community & Wellness:** SM5 Community Lunch, Wellness Groups
- **Youth & Tech:** TOYP Youth Clubs, Code Ninjas, OTS Outreach (Weekends)



The Riverside Centre seamlessly transitions between acute clinical care, early years development, and expansive community outreach seven days a week.

Building Utilization: Q2 Riverside Centre Footfall

~10,166
Total Visits in Q2

Driven by the successful deployment of the 4-week HAF Summer Camp, operating at maximum capacity to serve vulnerable families.

August: 4,815 visits

September:
2,993 visits

July:
~2,358 visits

July

August

September

Strategic Horizon & Next Steps

In Progress:

Formalizing Fledglings Nursery hire agreement;
Active bids pending (National Lottery Awards for All £20,000, SPAR £5,000).

Major Strategic Bids (Medium Term):

London Mayor's Youth Fund: £30M joint bid across 7 organizations to extend youth provision hours.

Clarion Futures Cost of Living Fund (2026).

Innovation (12 Months):

Develop and launch a 12-month Social Supermarket / Food Pantry innovation pilot.

The 2027 Horizon:

Programmatic Expansion:

Officially launch Riverside's dedicated, standalone SEND holiday provision based on the Q2 HAF success model.

Riverside is no longer just providing space; we are actively designing and funding a deeply integrated, multi-generational safety net for Sutton.