



Jefi Electronic Services Pty Ltd
45 Petwood Road,
Nairne S. Aust. 5252
Phone: +61 (08) 7221 1993
Fax +61 (08) 8388 0410
Email: accounts@jefiservices.com.au
www.jefiservices.com.au

TERMS AND CONDITIONS FOR JEFI ELECTRONIC SERVICES PTY. LTD. (JEFI SERVICES).

ALL QUOTATIONS AND ENGAGEMENT BY JEFI ELECTRONIC SERVICES PTY. LTD. (JEFI SERVICES) AND JEREMY POLLARD ARE SUBJECT TO THESE TERMS AND CONDITIONS UNLESS OTHERWISE EXPLICITLY STATED IN WRITING.

BASIS OF QUOTATION

1. Quotation consists of materials, labour and access to intellectual property in the form of software and hardware design.

REVERSE ENGINEERING AND ILLEGAL ACTIVITIES

1. Reverse engineering is only undertaken where the client warrants that the work does not infringe on intellectual property rights in any way.
2. No engagement is accepted for illegal activities.
3. JEFI Electronic Services Pty. Ltd. reserves the right to terminate contracts without notice if there is a suspicion of illegal or unethical activity.

EXCHANGE RATE VARIATION

1. The cost of some materials and hardware is subject to exchange rate variation.
2. If the exchange rate varies by more than AUD 0.05 in either direction the quotation will vary according to the prevailing exchange rate, as published in Xero accounting software.

PAYMENT

1. Quotations of less than \$1000 are to be paid in full before work is commenced by credit card or electronic transfer.
2. Quotations of more than \$1000 require a 30% deposit to commence work with full balance payable 28 days from delivery.
3. Late fees are \$15 plus 2.5% of outstanding balance per month.
4. Inward payment fees are:
 - a. Electronic payments - No fees.
 - b. Visa/MasterCard - 1.75%
 - c. PayPal - 3.5%

ACCEPTANCE

1. Work commences when the client accepts the quotation and pays the deposit.
2. The client is responsible for ensuring that all specifications meet their requirements for "form", "fit", and "function".
3. The client is liable for costs if changes are requested to specifications after acceptance. In that case a new quote will be drafted.

DELIVERY

1. All reasonable efforts are made to ensure a timely delivery.
2. No liability is accepted for delays in delivery unless specified otherwise in mutually agreed contracts.
3. Factors that may affect timely delivery are:
 - a. Electricity failure.
 - b. Illness, disability or incapacity.
 - c. Bushfire, fire or other emergencies.
 - d. Terrorism, burglary or other crimes against property and persons.
 - e. Events usually understood to be "Acts of God".

WARRANTY

1. Fitness for purpose is strictly limited to client specifications.
2. Hardware must be returned to JEFI Electronic Services Pty. Ltd. for a claim under warranty.
3. Warranty is limited to:
 - a. Three months for components.
 - b. Twelve months for workmanship that is defects in hardware construction and software.
 - c. All shipping charges are at the client's expense.

CONFIDENTIALITY

1. All reasonable efforts are undertaken to maintain client confidentiality.
2. No visitors are allowed in labs or workshops.
3. The client warrants that no attempt will be made to reverse engineer hardware or software produced by Jeremy Pollard or JEFI Electronic Services Pty. Ltd.
4. All copyrights and intellectual property remain the property of Jeremy Pollard or JEFI Electronic Services Pty. Ltd. unless explicitly stated otherwise.

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