

USTA Louisiana
Junior Team Tennis
Local grievance procedures

Please look at these options before filing a grievance with the State office:

If there are issues on court and a disagreement with a call, score, rule, etc. players should stop the match and have both teams' Safe Play approved captain or co-captain come to the court to resolve issues before continuing with play.

Local guidelines for players & captains:

- 1) Captains should encourage the players to resolve the on court issue first & one or both captains need to observe the match for an appropriate amount of time.
- 2) If the issue cannot be resolved, one or both captains should reach out to the local coordinator and explain the situation.
 - Local coordinator procedure:
 - a) If the issue is 'he said, she said' (Example: someone made a bad call), the local coordinator should instruct both captains, or co-captains, to watch the game being played until it is complete. If the coordinator is present, they can also stay to watch the match for as long as they see appropriate.
 - b) If issues persist, and both players cannot agree, the match will be stopped at the current score and players will shake hands.
- 3) At the conclusion of the match, the State coordinator will be notified of the match that was discontinued.

Local guidelines for parents:

- 1) Parents should not interfere with match play
 - a) Only Safe Play approved captains or co-captains may:
 - i) Approach the court
 - ii) Communicate with players
 - iii) Assist with issues between players and resolving discrepancies

Kaitlin Canzoneri (JTT State Coordinator)
Tim Calhoun (JTT Committee Chairman)

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