

LINE POSITIONS OF THE FUZZY'S KITCHEN

1st Base - Essentially the leader of the kitchen, it is this position's responsibility to pull and call out each ticket as they come in. As the "one voice" in the kitchen, this position is in constant communication with the other positions, dictating the timing of each food item being prepared, of each order being completed and put in the expo window. Additionally, this position is the main point of contact for the Manager and/or staff member on duty working the window (Expo), insuring order accuracy. This position must also be personable, not afraid to talk to guests if problems arise, or call order numbers over the microphone. Above all, this position must be a leader, calm under pressure (maintaining a constant state of composure), have the ability to multi-task, a well-versed knowledge of the menu, and of course sense of urgency and accuracy.

2nd Base - The back up to the first position, the 2nd Base position is responsible for all To-Go orders, salads, enchiladas, nachos, soups and chips & queso/salsa/guacamole orders. Additionally, whenever the 1st Base position gets too backed up, they will assign tickets to this position, to ensure preferred ticket times, and help maintain the flow of the kitchen. This position must have a constant state of awareness for everything that is going on in the kitchen (particularly to what the 1st Base position is communicating), have the ability to multi-task, a well-versed knowledge of the menu, and a the fortitude to assume multiple responsibilities for the betterment of the kitchen.

Grill - Grill position is responsible for all food items that need to be grilled or fried, including all breakfast items, fajita items, tortillas, and quesadillas. Communicating closely with the 1st Base position is of most importance, due to the fact that the ordering of grilled items can potentially add ticket times. This position must have a strong sense of urgency, be well versed in grilling methods (with particular emphasis on timing), have a working knowledge of grill and fry equipment, and the ability to heavily multi-task.

Apps - Not used in every Fuzzy's kitchen, the Apps position is often utilized for heavy volume sales, or in efforts to assist with specific training needs. Essentially, this position has the ability to "jump in" to any position, in relief efforts. In most cases, the Apps position assumes the responsibility of all chips & queso/salsa/guacamole orders, freeing up the 2nd Base position to focus directly on To-Go orders and ticket completion with 1st Base. Apps position can also assume responsibility for restocking the line and grill with food products, baskets, plates, paper goods, or anything else the situation warrants. This position must have a strong understanding of each position's responsibilities, and a strong flexibility in their abilities to do "whatever is necessary."