

Fishntech Return Shipping & Exchange Instructions

Thank you for your purchase. We appreciate the opportunity to provide you with high quality products and excellent customer service. For your convenience, if you have any questions, please call our customer service department at 1-514-990-8144 or email info@fishntech.com.

Fishntech will not accept items that have been used, worn, washed, torn, or abused. Please use the original packaging that items were shipped in to return them. Please make sure apparel does not have any sock fuzz/lint, human or pet hair, dirt or any other foreign substances on them before returning.

If you wish to return a product that you have purchased, please follow the instructions listed below:

1. Complete the return form on the bottom of this page. If you wish to exchange a product, please list the items you are requesting.
2. Return your product in original packaging. Properly tape or seal package for shipment. Please include a copy of original invoice. Address package to:

Canada	USA via Fedex or UPS	USA via USPS
Fishntech Inc	Fishntech Inc	Fishntech Inc
Attn: Returns Department	Attn: Returns Department	Attn: Returns Department
321C Grace Street	1320 State Route 9	PO BOX 940
Lachute, Quebec J8H 1M2	Champlain, NY 12919	Champlain, NY 12919

All customers will be responsible for shipping charges on returned product.

*****Please make sure to record your tracking number.*****

Before calling to check the status of your return, please allow 7 working days for your package to be delivered to .

Return Form

To enable us to improve the quality of the products and services we offer you, please indicate your reason(s) for returning the merchandise in the Return Code section below, using the return codes provided. This information will help us process your return more efficiently.

Return Codes

Size/Fit

- TB** Too Big/Long
- TS** Too Small/Short

Preference/Choice

- WO** Ordered wrong item
- CM** Changed Mind

Service/Quality

- WI** Wrong item shipped
- WD** Item not as described or pictured
- DQ** Defective/Damaged

Returns				
Return Code	Product Name	Color	Size	Qty

Exchange Items Requested			Shipping Method
Product Name	Size	Qty	
			<input type="checkbox"/> Ground <input type="checkbox"/> 2nd Day Air <input type="checkbox"/> Other <small>*Shipping charges will be added to your order</small>

Account Information

Original Invoice or PayPal Number: _____

Action Step Requested: Exchange Refund Original Credit Card or via PayPal

If we are unable to supply the items you are requesting in exchange, should we:
 Backorder the merchandise Contact you via phone Contact you via email

Your daytime phone number: _____ Your email address: _____