

# OLIVIER JENKINS

## M365 / Power Platform Solution Architect

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## EXPERIENCE

### Power Platform Technical Lead

#### PwC

📅 10/2022 - Present 📍 London

'People led, tech powered' - second-largest professional services network in the world. One of the 'Big 4'

- Earned highest reputation on PwC Stack Overflow instance. Raised profile of Power Platform by getting Power Platform tag as the top tag
- Introduced standards and best practices for UK firm's Power Platform
- Built assets and demos showing Power Platform capabilities including Power Pages, Power BI, PVA, Power Apps and Power Automate
- Led work streams on multiple projects and bids

### Power Platform Lead

#### Agilisys

📅 12/2021 - 09/2022 📍 London

Partnership, Integrity, Innovation, Passion

- Secured Power Platform contracts with new first time clients
- Responsible for delivery of Power Platform solutions for 10+ clients
- Management of Power Platform Team of 8 Architects
- Delivered Dataverse for Teams & Power BI solution, sold to 10+ clients.

### M365 & Power Platform Solution Architect

#### Agilisys

📅 08/2020 - 12/2021 📍 London

Partnership, Integrity, Innovation, Passion

- Delivered 'Teams for learning' automation and self-service solution to University of Huddersfield for 2000+ online modules and over 150k enrolments based on Teams, Power Automate & Dataverse.
- Delivered procurement solution to City of London to reduce manual processing by more than 75% based on Power Platform (Canvas Apps, Power Automate and Power BI)
- Delivered 'people services' audit solution for H&F Family Support to reduce manual processing and increase audit throughput by over 50%, based on Canvas Apps, Power Automate, Power BI & SharePoint

### SharePoint / O365 Technical Architect

#### Agilisys

📅 08/2019 - 08/2020 📍 London

Passion, Innovation, Integrity

- Delivered Occupational Health SharePoint & Office 365 Solution reducing manual processing by ~30% based on Forms, Power Automate, Power Apps and SharePoint Online.
- Delivered SharePoint & Power Platform based solution for Procurement team increasing productivity by 20%
- SharePoint/O365 Solution Design & implementation / Project Delivery
- Business analysis, requirements gathering, needs evaluation & consultation

## I'M MOST PROUD OF



### Power Platform excellence

Designed, built & delivered a SharePoint & O365 Power Platform solution used globally by thousands of surveyors of maritime vessels



### Global leadership digital transformation

Delivered a SharePoint & Power Platform quiz for live audience participation & results at a global leadership summit



### Reducing NHS spend by £250K p/a

Implemented NHS major incident communication strategy reducing annual cost by £250k.



### Starting the LS6 Beer Festival

Founder and creator of the inaugural LS6 Beer Festival in Leeds.

## PROJECTS

### Teams for Learning automation

📅 07/2020 - 08/2020 📍 Huddersfield

Automated creation of Uni-wide Teams for Learning modules

- Built automation engine to 100% automate creation of 2000+ online modules in class template
- Successfully enrolled 150k teachers and students
- Set up online seminars, lectures, tutorials and classes across the University

### Procurement tracker

📅 07/2019 - 08/2019 📍 London

Delivered a SharePoint & Power Platform based solution for the procurement team to track supplier discussions and automate highlight reports

- Removed manual effort required to produce highlight reports by 100%
- Increased automation by 100% through generation of PDFs and custom emails, alerts and notifications

# EXPERIENCE

## 0365 Service & Operations Manager

### Agilisys

06/2018 - 07/2019 London

Passion, Innovation, Integrity

- Delivery of Power BI KPI Report, reduction of 90% in time to produce
- Design and build of SharePoint Support Knowledge Portal
- Conception, design and build of SharePoint / Power Platform Mental Health recovery app
- Presentation of app as speaker at SharePoint Saturday London & Power Apps & Flow User Group London

## Intranet & Digital Collaboration Manager

### Lloyd's Register

01/2017 - 06/2018 London

'Making the world a safer place'

- SharePoint and Office 365 promotion, awareness and engagement
- Delivery of global sales lead generation and technical information SharePoint & Power Apps (Power Platform) solution
- 60% reduction in Intranet Incidents & 25% reduction in failed Intranet searches
- 84% Yammer engagement
- 100% Increase in mobile device usage
- Digital Collaboration Strategy Design & Implementation

## Change, Release & Configuration Manager

### Lloyd's Register

01/2016 - 01/2017 London / Bracknell

'Making the world a safer place'

- 95% reduction in Lost User Hours caused by Change
- Group IS SharePoint team site design, creation, ownership, promotion & adoption
- Automation and efficiency on monthly reporting through Flow, SharePoint and Power BI

## ITSM Specialist

### Capita

03/2015 - 12/2015 Beckenham

Asset Services

- 100% Success rate in Change Management
- 6 Countries transitioned onto 1 central tool set
- Training and SME for 200+ staff
- Enhanced BI & reporting through SQL

# TECHNOLOGY

Power Apps	Power Automate	Power BI		
0365 Groups	SharePoint	Power Platform		
Graph API	Office 365	Azure B2B	Azure Functions	
Azure AD	PowerShell	ShareGate	PnP	Yammer

# SKILLS

Power Platform

Strategy

# PROJECTS

## Power BI SOM

01/2019 - 08/2019 London

Delivery of enhanced management reporting of Service KPIs through Power BI hosted in SharePoint

- Reduced monthly report generation time by ~90%
- Identified key success areas through analytics

## Power Platform Field Force App

01/2018 London / Worldwide

Delivered a mobile app to enable remote workforce to access centralised legislative update documents.

- Created an entire mobile app, logging & reporting system based on Power Platform & O365 (SharePoint)
- 100% Removed requirement for surveyors to access documents via laptops with cumbersome login processes

# TRAINING / COURSES

Microsoft PL-100

Microsoft DA-100

Power Apps & Flow - Combined Knowledge

Power BI - Combined Knowledge

ITIL v3 Foundation & V2 Practitioner - Remarc

Leadership Development - LR

# STRENGTHS

## Architecture

Designed and built an O365 solution designed for global sales lead generation with case exchange and integration with 3rd party CRM.

## Strategy

Always looking ahead to understand how clients can make the most of the technology stack.

## Agility

Ability to adapt to any situation and any role. Acquired through persistence, hard work, a curious attitude and a desire to always find a better way.

## SKILLS

### SharePoint



### Teamwork & Collaboration



### IT Service Management



### Service Improvement



### Training, Adoption & Awareness



### Intranet & ESN



## TESTIMONIALS

Olivier joined the Power Platform CoP as a SME from Consulting. He is highly skilled and experienced in the Power Platform suite and provides valuable support for any Power Platform queries from the business. Olivier contributed tremendously when allocated as the Power Platform SME for Stack Overflow - a technical developer community Q&A and support platform - where he was able to input and contribute the most technical knowledge, earning him first prize and the highest reputation score. Olivier is invited to many meetings with the business and internal technical and global teams to provide his experience and inputs into shaping the governance and guardrails around the adoption of the Power Platform for the UK. Olivier is fairly new to the firm but hands already collaborated with various teams to share his knowledge and experience. He exemplifies various PwC professional competences such as whole leadership, business acumen, working together and making a difference. I look forward to continuing to work with Olivier in shaping the Power Platform space.

Nilesh Solanki

I had the pleasure of working with Olivier for almost 2 years at LR. He is a rare breed in that, although he has an amazing level of technical competence, he also possesses superb interpersonal skills and the ability to understand business problems and then solve them. Coupled with that is an indefatigable drive to get projects over the line. I saw him jump mountains to deliver successful value adding Office 365 solutions. I can't recommend him highly enough.

Mike Bartley

## STRENGTHS



### Efficiency

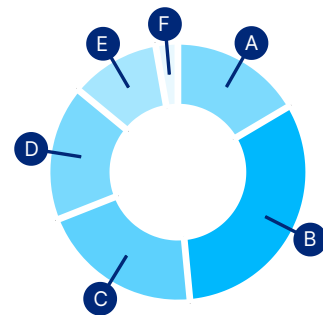
Belief that if our technology isn't making our lives easier, more efficient and more cost-effective, then we're doing it wrong.



### Rubik's Cube & Mechanical Puzzles

Master of the 3x3, 4x4, 5x5, 9x9, Petaminx, Gear ball & Fisher Cube Rubik's puzzles. Keen mechanical and sequential discovery puzzle enthusiast. Ability to identify patterns, solve complex problems & track multiple moving pieces.

## A DAY IN MY LIFE



- A Data migration
- B Solution design, build, implementation
- C Documentation
- D Evangelism and support
- E Reporting & Analysis
- F Coffee & Rubik's cubes

## LANGUAGES

### English

Native

### French

Advanced

## TESTIMONIALS

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Olivier was my direct line manager. We had a good working relationship. Olivier was supportive and encouraging. He is very knowledgeable, and this applies to anything digital. He's a hands on type of person. Quick to adapt to any situation. And it was a pleasure working with Olivier.

Matthew Bradford

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Olivier manages an enormous volume of time critical work with efficiency and accuracy. A very approachable character who is firm but fair, handling his workload with great humour and professionalism. I welcome the opportunity to work with Olivier again.

Adam Wallace-Scott