

~ Limefield House ~

Limefield, West Calder (Livingston), EH55 8QL

Tel 01506870794 or 07831174538

Website / Guest Bookings Terms & Conditions

NB Booking.Com and their associated companies Reservations are subject to their terms and conditions)

These booking conditions (the “**Conditions**”) apply to any bookings made by You directly on the Limefield House website <https://limefieldhouse.com> (the “**Website**”) and also apply to your guests. These Conditions do not apply to bookings made using any third-party websites.

In these Conditions reference to “**We**”, “**Us**” or “**Our**” is a reference to Limefield House (including its legal owner) located at Polbeth, Livingston, EH55 8QL (“**Limefield House**”) and reference to “**You**” is a reference to the individual guest making a booking on the Website, in person or by telephone to stay at Limefield House.

Although every effort has been made to ensure information on the Website is correct and accurate, We cannot accept responsibility for any errors or omissions and reserve the right to vary, amend, supplement or cancel any of the information or offers featured on the Website at any time. In the event of an error in the price of any guest room, You have the right to cancel your booking at any time without penalty.

By making a booking to stay at Limefield House on the Website, in person or by telephone You agree to comply with these Conditions. You further agree to procure that any guest staying with you at Limefield House under Your booking will comply with these Conditions:

1. Bookings	- You may book to stay at Limefield House using the following methods: (i) on the Website; (ii) in person at Limefield House Polbeth, Livingston, EH55 8QL; or (iii) by telephone on 01506870794 OR 01506871237 - Rooms are strictly subject to availability. - We reserve the right to refuse any booking for good reason.
2. Check-in / Check-out	- You and Your guests may check-in at anytime from 4.30pm on the arrival day unless otherwise advised by us to you prior to your arrival. - You and Your guests must vacate Your rooms and check-out by no later than 11am on the departure date.
3. Payment	- We may at our discretion require the full payment amount of the booking (or at our discretion a deposit) at the time of your booking and before You and Your guests can check-in. - You must pay all outstanding charges on the departure date before you leave Us (including, but not limited to the balance of Your booking fee and any additional costs such as breakfast or dog supplements if requested by You). - You will be liable for any damage caused by You or Your guests to Your room or Limefield House. We reserve the right to assess any damage and charge you for this on Your departure or recover it at a later date. - We cannot accept payment by cheques.
4. Cancellation	- All bookings are non refundable and if you are unsure of your plans or dates don't book yet! - If you do book and need to cancel let us know. No monies will be refundable although at our entire discretion we may occasionally agree to vary your booking dates subject to our availability.
5. Refusal Right	- We reserve the right to refuse You and/or Your guests entry and accommodation at Limefield House or its surrounding land if, on arrival, we reasonably consider You and/or Your guests is under the influence of (alcohol or) drugs, is/are dressed in a way that would reasonably cause offence or is/are behaving in a threatening, abusive or otherwise unacceptable manner. In such circumstances You and/or Your guests may be asked to leave immediately without any refund. You will however be required to pay us outstanding charges (including, but not limited to the balance of Your booking fee and any additional costs such as damage caused to your room or Limefield House by You and/or Your guests)
6. Disturbance & Smoking	- We reserve the right to ask You and/or Your guests to leave Limefield House if You and/or Your guests are causing an unreasonable disturbance to other guests or behaving in an unacceptable manner. - You shall not invite any guest to Limefield House whose behaviour is likely to be disruptive to the staff of Limefield House or any other guests.

	- You and/ or Your guests are not permitted to smoke inside Limefield House.
7. Rules & Policies	- You and your guests shall comply with all reasonable rules and policies in effect at Limefield House, including but not limited to health and safety and security procedures. - You may not invite third parties into the property and in particular bed rooms or our drawing room or dining room without our express permission.
8. Pets	- We welcome dogs at Limefield House subject to our terms and conditions and prepayment of additional charges. Dogs must be on a lead in our grounds and in our halls and staircases and common parts. Dogs are not allowed in to the dining room or drawing room with out our express permission.
9. Parking	- We have limited parking on the grounds of Limefield House on a first come first served basis. - Vehicles left on the grounds of Limefield House are done so at Your / the owners own risk and We accept no responsibility for loss or damage.
10. Losses & Liabilities	- You and/or Your guests must report any lost or stolen property to Us immediately. - We shall not be liable to You and/or Your guests for any theft, loss or damage to Your / Your guests property and other personal effects unless it is caused by Our own wilful misconduct or gross negligence unless You and/or Your guests contribute to such wilful misconduct or gross negligence. - We shall not be liable to You and/or Your guests for any failure or delay in performing our obligations to You under the booking if such failure or delay is caused by any factor beyond Our reasonable control (including but not limited to) an act of God, fire, flood, lightning, earthquake, epidemic, pandemic (including COVID-19 or any strain of it, whether known or unknown at the date of Your booking or check-in date including any worldwide governmental advice, law, regulation or guidance resulting from COVID-19 or any strain of it) or other natural disaster, war, riot or civil unrest, interruption or failure of supplies of power, fuel, water, transport, equipment or telecommunications service, or material required for performance of Our obligations to You under the booking. - <u>YOUR ATTENTION IS DRAWN TO THIS CONDITION:</u> You will be liable to Us for any loss, damage or personal injury You and/or Your guests or your dog(s) may cause to Limefield House including Your room and You shall indemnify Us against any such loss, damage or personal injury.
11. Damage to Property	- We reserve the right to charge You the cost of rectifying damage caused by You and/or Your guests deliberate, accidental, negligent or reckless acts to Limefield House's property or structure. We can charge You for such damage anytime during Your stay at Limefield House, before You check-out or after You check-out and We reserve all legal rights and remedies available to Us in exercising this right. - If We discover any damage after You have checked-out, We reserve the right to charge Your credit or debit card or send an invoice for the amount to Your address. - We will rectify any damage internally prior to contracting specialists to make repairs to keep any costs owed by You to a minimum.
12. Removal of Property	- We reserve the right to charge You the cost of replacing any items of property that are removed from Limefield House by You and/or Your guests without Our express permission. - Such charge will cover the full replacement cost of the item including any postage costs (if applicable). - If we discover an item of property is missing after You have checked-out We reserve the right to charge Your credit or debit card or send an invoice for the amount to Your address.
13. Fire Equipment and cctv	- We reserve the right to take action against You and/or Your guests if You and/or Your guests have been found to tamper or interfere with any fire detection or prevention equipment or cctv throughout Limefield House including fire detector units and fire extinguishers and cameras in public areas or bedrooms within Limefield House. - We reserve the right to charge You if You and/or your guests are found to have tampered or interfered with such fire prevention or cctv equipment and You and/or Your guests may be asked to leave Limefield House. We may also contact the police at Our sole discretion. - If We discover that fire prevention equipment or cctv has been tampered or interfered with after You have checked-out, We reserve the right to charge Your credit or debit card or send an invoice for the amount to Your address. - By visiting our premises or booking to stay or booking an event , You accept that we have cctv in our grounds and inside our common parts of the property for everyone's security and safety. We delete video files on a regular basis in line with current UK legislation.

These terms and conditions comprise the agreement between You and Us. The agreement is deemed to be made by your visit to Limefield House and west wings and or upon our receipt of your deposit, or payment of any sums due or your check-in at Limefield House. These terms and conditions and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with them or any subject matter of formation shall be governed by and construed in accordance with the law of Scotland and You and Us agree that the Scottish courts shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with these terms and conditions or their subject matter or formation.

By signing below or booking a room or rooms at Limefield House or attending our property and grounds known as Limefield House you confirm that you have acknowledged and accept them and agree to be bound by them.

Signature

Address

Full Name

Date