**QUESTIONS: GENERATOR IN FOR SERVICE**

**1. What brand is the generator? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**2. Which model? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**3. What is the serial number of the generator? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**4. Briefly describe the problem with the generator. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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**5. When did the failure occur? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**6. Were there any tools connected to the generator when the failure occurred?** Yes No

**a. Which tools were being used when the failure occurred?**

**Tool #1** Quantity used: \_\_\_\_\_\_Brand: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Model: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Running amps (found on tool nameplate): \_\_\_\_\_

**Tool #2** Quantity used: \_\_\_\_\_\_Brand: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Model: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Running amps (found on tool nameplate): \_\_\_\_\_

**Tool #3** Quantity used: \_\_\_\_\_\_Brand: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Model: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Running amps (found on tool nameplate): \_\_\_\_\_

**Tool #4** Quantity used: \_\_\_\_\_\_Brand: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Model: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Running amps (found on tool nameplate): \_\_\_\_\_

**b. Which receptacle was the tool plugged into?** Circle one

**i) Tool #1:** GFCI (left) GFCI (right) 120V twist-lock (left) 120V twist-lock (right)

240V twist- lock

**Did you use an extension cord?** Yes, No **How many feet?** \_\_\_\_ **What gauge? \_\_\_\_**

**ii) Tool #2:** GFCI (left) GFCI (right) 120V twist-lock (left) 120V twist-lock (right)

240V twist- lock

**Did you use an extension cord?** Yes, No **How many feet?** \_\_\_\_ **What gauge? \_\_\_\_**

**iii) Tool #3:** GFCI (left) GFCI (right) 120V twist-lock (left) 120V twist-lock (right)

240V twist- lock

**Did you use an extension cord?** Yes, No **How many feet?** \_\_\_\_ **What gauge? \_\_\_\_**

**iv) Tool #4:** GFCI (left) GFCI (right) 120V twist-lock (left) 120V twist-lock (right)

240V twist- lock

**Did you use an extension cord?** Yes, No **How many feet?** \_\_\_\_ **What gauge? \_\_\_\_**

**7. Is the engine running properly?** Yes, No **If not, explain symptoms. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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**8. Did the circuit breaker trip?** Yes, No **If yes, which one?** 30A (left) 30A (right) Main

**a. Did you reset the circuit breaker and try to continue using the generator?** Yes No

**b. If yes, did the circuit breaker trip again?** Yes No

**c. If yes, how long did it take for the breaker to trip again?** Immediately 30 sec. 1min. 2 min.

5 min. other\_\_\_\_\_\_\_

**d. How many times did you try to reset the breaker?** 1 5 10 20+

**9. Did the GFCI trip?** Yes No

**a. Did you reset the GFCI and try to continue using the generator?** Yes No

**b. If yes, did the GFCI trip again?** Yes No

**10. Was the IDLE CONTROL SWITCH** on **or** Off

**11. Which position was the FULL-POWER SWITCH in?** 120 120/240

**12. What was the approximate temperature where the generator was operating?** \_\_\_\_\_\_\_

**13. What were the weather conditions where the generator was operating?** Rain Snow Dry