

# Community Activator Coach L2 Apprenticeship



The end point assessment (EPA) is the final step in your learning journey, which consists of the following aspects:

Before EPA a pre-meet will be conducted with Learner, Employer and Awarding body EPA team to discuss preparations for the following...

## Coaching observation

The Assessor will carry out the observation in the apprentice's usual workplace. **Delivery (30 minutes – 45 minutes)**

The apprentice will deliver their plan and/or working within the planned contingencies. The assessor will not interfere or ask any questions within the session. The assessor will be looking for:

- ✓ Relationship building
- ✓ Building trust with customers
- ✓ Communicating and questioning
- ✓ Listening and responding
- ✓ Use of resources
- ✓ Management of the environment
- ✓ Safe and effective Practice
- ✓ Positive outcomes from the session
- ✓ The impact of the session and the apprentice's ability to manage participation.

## Presentation

Presentation 10 minutes

The apprentice will create and deliver a presentation of no more than 10 minutes.

- The format and style are entirely for the apprentice to choose. The topic will be the Reflective Account chosen by the apprentice in addition to those submitted for the interview in task three.
- This presentation will also test the apprentice's communication and presentation skills. Given the nature of the Community Activator Coach role which requires a high level of communication, marketing and selling skills.

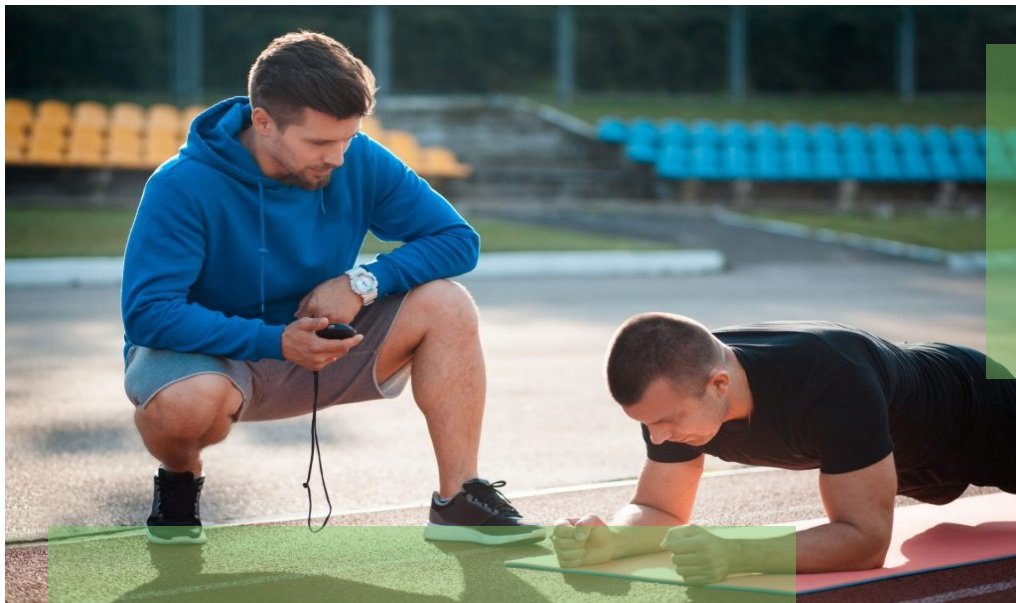
## Panel Interview

• The panel interview will take place immediately after the presentation, in the same venue, with the same panel members.

• The apprentice and the panel may have a ten-minute break between the presentation and the panel interview.

• The apprentice will be asked questions, drawn from a bank of standard questions asked to all apprentices.

• Either panel member can ask these questions. The topic areas will cover questions taken from topics covered in your workbook and reflective accounts.



# Apprenticeship EPA Journey



## Grading

The apprenticeship includes Pass and Distinction grades which are applied at the end point assessment with the final grade based on the performance in the apprentice showcase, the practical observation and a professional discussion.

The final grade will be based on the final end assessment. The apprentice must achieve the minimum pass threshold in each of the end assessment components and will be awarded a final grade based on the weighted average of these end assessment components.



## Resit

Should the Apprentices fail any part of the end point assessment further development must be provided prior to a re-take. If the apprentice re-sits with no additional learning the individual employer will be responsible for bearing the cost.

Each step of the EPA process will be different and may be completed via zoom or face to face. This will be discussed as part of the initial pre-meeting where dates, times and circumstances of each EPA element will be confirmed.