

## WHAT SHOULD I (AS A NON-INVOLVED EPC VILLAGER) DO IN AN EMERGENCY?

### PREPARATION

- Have an emergency kit at your home, workplace and in your car that can sustain you for at least 72 hours or longer.
- Understand The Villages emergency organization and the process of preparation, response and recovery operations during an emergency at The Villages.
- Keep current your insurance policies.
- Keep your important documents in an accessible location.
- Inform Public Safety of your emergency contacts.
- You are expected to have backup systems in place for any life-sustaining equipment you use.
- Know the location of the Aid Station and Emergency Exits nearest your residence.
- Consider participating in trainings offered by trained EPC volunteers.

### GENERAL RESPONSES TO ALL EMERGENCIES

- Listen to specific emergency information communicated via any/all media to the community by Management, EPC leadership or public entities, like the police, fire department, weather channels, etc.
- Check the condition of your household and neighbors, if possible.
- If you want to help out during an emergency, report to the nearest Aid Station to receive direction.
- Follow instructions given by Management, police, fire officials or EPC volunteers.
- Follow instructions/directions concerning any partial or full evacuation of The Villages.
- If you need *temporary* help (food, counseling, etc.), you can contact EPC volunteers or The Villages Senior Resource Services staff for assistance.

### RESPONSES TO SPECIFIC EMERGENCIES

#### Earthquake

- If items fall off your shelves, check your household and, if everything is OK, put your OK sign in a place visible to the street.
- When possible, contact the relevant insurance companies and Management for assistance.

#### Wildland Fire/Local Fire/Flood

- Listen to specific emergency information communicated via any/all media to the community by Management, EPC leadership or public entities, like the police, fire department, weather channels, etc.
- Follow instructions/directions concerning any partial or full evacuation of The Villages.

#### PG&E Power Shutdown/Outage

- Listen to specific emergency information communicated to the community by PG&E and/or Management and EPC Volunteers.

#### Police Action

- Listen to specific emergency information communicated to the community by PG&E and/or Management and EPC Volunteers
- Follow instructions/directions concerning any partial or full evacuation of The Villages.