

## **RESIDENT EMERGENCY RESOURCES**

### **The Villages**

General Manager	408-223-4634	PG&E Customer Service	800-743-5000
Public Safety: Front Gate	408-223-4665	PG&E Power Outage	800-743-5002
Public Safety: Admin	408-239-5246	AT&T	800-246-8464
Maintenance Services	408-223-4670	SJ Police Non-Emergency	311 or
			408-277-8900
Community Resources	408-754-1336	Comcast Cable/Xfinity	855-307-4896
Senior Resource Services	408-239-5253	Association Master	503-624-4751
		Insurance Coverage	
Accounting/Finance	408-223-4639	Villages Medical Auxiliary	408-238-4230

#### **Mobile Phone Apps**

American Red Cross	Nextdoor
Cal Fire	PG&E WildfireAlerts
FEMA	PulsePoint
MyShake	ReadySCC
NIXLE	WhatsApp

Get familiar with Wireless Emergency Alerts, especially AlertSCC.

# **Other Emergency Numbers**

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San José Police Dept.	408-277-4000	Poison Control	408-299-5112		
County Sheriff Dept.	408-294-1334	Animal Control	408-299-6110		
San José Fire Dept.	408-294-4664	Suicide & Crisis	408-279-3312		
San José Ambulance	408-295-1677	Valley Medical Center	408-299-5100		
CA Dept. of Insurance	800-927-4357	www.insurance.ca.gov/01-			
		consumers/200-wrr/			

#### **PG&E Outage Notifications**

PG&E Customer Service suggests calling the Customer Service number at 1-800-743-5000 to update your contact information so you can receive critical information when necessary. PG&E requests the following updates: your primary home/landline number, your cell phone number, your email address and secondary contact information, such as friends or family members who can receive alerts in the event contact cannot be made. To report or get more information about an outage, call PG&E's 24-hour Outage Information Center at 1-800-743-5002. Also, visit PG&E's website for updates and PG&E's Safety Action Center for tips to help keep one's family, home and business safe during natural disasters and other emergencies.