



## **Directors and Sector Chiefs Drill Evaluation October 21, 2024, Cribari Auditorium**

Mike called the group together at 5:30 pm.

### **Alert System**

Mike asked how many received both a text and a phone call alert to initiate the Drill? Almost everyone in the half-full auditorium raised their hand. Mike asked those who did not receive both alerts to email him ([mike.villagesepc@gmail.com](mailto:mike.villagesepc@gmail.com)). That means your information is not in the Villages Database and we need to update it.

Question: Why were we alerted before 4:00 pm? Mike said he also was surprised at 3:43 pm to receive the phone call and text. Others reported receiving the alerts between 3:50 and 4:00 pm. Mike reported that prior to today he thought we would get our alerts from The Villages member app, but we received the voice call from the Villages phone number (408) 223-1368, text from 1-844-419-1544, and email from the webmaster at The Villages Golf and Country Club. Mike viewed this as an improvement, but we need to report to him if we did not receive the alerts that we should have received. Question: Will the phone number that contacted us always be the same number? Mike will find out and let us know.

### **Drill Feedback**

Mike reported the VEOC received some **calls for help from the Sectors** because not enough Area Reps showed up. He asked neighboring Sectors to help out and they did, but the requesting sector needed to wait until the helping Sector finished their own check-ups.

Question: How do I know my **radio is on the right channel**? Mike replied that yes, it is pre-programmed and locked by the Communications team, so they are all on the right channel. Please remember that the Communications Team needs time to get here, get set up and start Roll Call. Bob Dolci reported that his Sector received their Roll Call radio communication at 4:22 pm which he thought was very good. Please remember to just turn your radio on, start sending out the Area Reps and wait for Roll Call.

Thanks for the **revised Map** that we can read, our check-in was fast!

Mike asked if anyone had **difficulty with their radio**? There were 3 hands up. He asked them to email Kyle, explain what problem they had, and let him know your name, email and sector.

Bob Dolci asked who checked to see if **anyone was in Foothill Center**? No one answered. Vineyard Center? Sector 4 responded. Montgomery Center? No one answered. Suggestion made that the closest Sector add the address to their Assessment Form as "Communication Center".

Suggestion made that **OK signs** be put on garage door for visibility if a house has gates that locked or no windows at front of house. Also, someone experienced visibility issues with reflected setting sun, could not see OK sign until they moved into the shade. Question: Should we put up the OK sign when we are not at home? Mike said if not home, go ahead and put it up. If there is no OK sign, always knock and mark them unknown if no answer. Suggestion made to mount OK sign on cardboard and add reflecting tape around the edge for nighttime viewing.

On the **Damage Assessment Form** some of the data is missing. Some people we know are on vacation or out of town, but some may be vacant homes. Mike said just note that there was no answer to your knock.

Sector 8 reported that they **checked in all homes by 4:15 pm!**

### **Gratitude Open House for Volunteers**

Mike announced that there will be a Gratitude Open House for all EPC volunteers on Tuesday, October 29th, from 1-4 pm. in Vineyard Center. Come by for some cake and a Gratitude Gift. An email will be sent to all EPC volunteers.

Evaluation was concluded at 6:00 pm.

Respectfully submitted,  
Linda McMullen  
EPC Recorder/Administration