

# Kip's White Dog Inn LLC Grooming Liability Waiver Form for (name/breed): \_\_\_\_\_

(one form per dog)

Owner's F/L Name (include spouse): \_\_\_\_\_

Address: \_\_\_\_\_

Primary Cell Number (include name): \_\_\_\_\_

Secondary Cell Number (include name): \_\_\_\_\_

Email (s): \_\_\_\_\_

Emergency Contact Name/Relationship/Cell #: \_\_\_\_\_

Primary Veterinarian (list clinic name/city, doctor name and phone #): \_\_\_\_\_

- Does your dog need to take any calming/sedation medication prior to grooming? Y N
- Is your pet allowed to have treats or peanut butter provided by the Groomer? Y N
- Does your pet have any known health concerns, physical limitations/restrictions? Y N
- Does your pet have any behavioral issues? Y N

## VACCINATIONS ON FILE

All grooming clients must be current on required vaccinations. If vaccinations are not current OR not on file at groom appointment, we reserve the right to not service your dog AND apply our No-Show fee of 100% of groom fee for holding the appointment. We require proof of vaccinations emailed to the White Dog Inn ([kipswhitedoginn@gmail.com](mailto:kipswhitedoginn@gmail.com)) directly from your veterinarian.

Required vaccinations for Grooming: **Rabies, Distemper, Bordetella/Kennel Cough**. I have contacted my veterinarian and had the proof of vaccinations emailed to the WDI. Initial \_\_\_\_\_

*\*\*Note that if you board with us, you also need a negative fecal test but this is not required for groom only clients. Please arrange to always have new vaccinations emailed to us after your latest veterinarian appointment.*

## MATTED & DOUBLE COAT PET RELEASE

Mats are tight knots of fur that restrict blood flow and movement. Sometime it is impossible for the groomer to brush out mats because it can be too painful for the dog to tolerate the brushing session. Shaving out the mats with clippers maximizes the comfort of your pet for safety reasons. At times, the act of shaving mats reveals pre-existing injuries such as inflammation, skin infections, and blood circulation problems. Initialing here acknowledges you understand the seriousness of mats in dogs and gives the groomer the ability to make a judgement call that is in the best interest of your dog regarding removing mats. Initial \_\_\_\_\_

The White Dog Inn Groomer will NOT shave a double coated dog unless recommended by a veterinarian for health reasons. Initial \_\_\_\_\_

## SENIOR PET RELEASE

We do our best to complete your senior dog's groom quickly. Sometimes senior dogs need breaks to keep them comfortable as standing on the groom table for long periods of time can be very difficult. Grooming can be stressful for your pet at any age, but especially seniors. Grooming can reveal pre-existing conditions and sometimes lead to over stress or even death. Kip's White Dog Inn reserves the right to not groom senior dogs who we feel can not handle the act of bathing/blowing drying/grooming anymore. The White Dog Inn is not responsible for the injury or sudden death of your pet due to the stresses associated with the grooming process. Initial \_\_\_\_\_

## AGGRESSIVE PET RELEASE

As a pet owner, I will inform the groomer of any aggressive behavior that my pet has. The groomer may use a muzzle to protect the pet and groomer if necessary. The groomer may refuse service or stop service for the safety of both the pet or herself. The owner is liable for all injuries or bites caused by their pet. Initial \_\_\_\_\_

**PAYMENT**

Payment in the form of **cash, check or credit card** is accepted (3.75% service fee applied by Square if using a credit card). All payments continue to be **DUE AT THE COMPLETION OF SERVICE (or pick up)**. If you choose to tip, we prefer that you use cash. We reserve the right to not release pet to owner until full payment is received by WDI. Initial \_\_\_\_\_

**APPOINTMENTS**

The White Dog Inn DOES NOT provide “reminders” for appointments. Your next appointment is always written on your grooming card & should also be in a form of text/email. Verbal appointments are not provided.

If you would like a text reminder 24-48 hours prior to a groom, please initial here. Initial \_\_\_\_\_

All dogs should be picked up within 1 hour of my text that your dog is complete (unless this has been pre-approved by the WDI and/or your dog is also day-boarding). We DO NOT have extra space/crates for dogs to hang out in our office/groom area after they are done. Please note if you exceed these time frames, a day boarding fee will apply (*this also applies when a dog arrives more than 15 minutes before their scheduled appointment time without prior approval*).

Initial \_\_\_\_\_

**CANCELLATIONS / APPOINTMENT NO-SHOWS**

**Cancellation Policy:** Cancellations less than 24 hours in advance of appointment will result in a 50% charge of your last grooming fee payable the same day as this is not adequate time to book another client in this now open time slot. Clients must arrive at appointment time. We are flexible to within 15 minutes prior of appointment without charging a day board rate.

**No-Show Policy:** A “no show” is not showing up for your confirmed appointment AND also considered being **15 minutes late to your appointment time**. I will text you at 15 minutes past your appointment time to confirm the cancellation which will result in a fee of 100% of your last grooming fee payable the same day. Staying on schedule with my clients is a priority.

By securing a written appointment (text or email) you are agreeing to the appointment date/time & your understanding of our Cancellation Policy noted within this document. Initial \_\_\_\_\_

**PHOTO RELEASE**

Photos of your dog will be taken at the completion of service. All groom photos will be shared on our White Dog Inn Grooming Facebook page. I agree to have my dog’s photos shared on social media. Initial \_\_\_\_\_

**EMERGENCY CHARGES**

Grooming can be a stressful activity for some dogs (especially seniors). Occasionally, grooming can expose a hidden medical problem or aggravate a current condition. This can occur during or after grooming services. In the event that there is a severe medical concern with your pet, the owner will be contacted immediately and grooming will be stopped. If we are unable to reach you, your emergency numbers will be contacted. If no one is accessible, Kip’s White Dog Inn will make a decision in the best interest of your pet for the needed veterinary care or emergency care. If your animal is a senior animal and you wish to not provide life-saving measures, your wishes need to be expressed to the owner/groomer of the White Dog Inn **prior** to your appointment. **All medical fees associated with your pet’s care will be the responsibility of the owner. If a credit card is not on file at your veterinarian, you will be responsible for reimbursing the White Dog Inn before you pick up your pet.** Initial \_\_\_\_\_

**LIABILITY / RELEASE STATEMENT**

I am the legal owner of the above-mentioned pet \_\_\_\_\_ . I certify that the information provided in this form is accurate to the best of my knowledge, and I have not withheld any information regarding our pet’s health or behavior that could endanger your pet, other pets or staff at the White Dog Inn. Should any of this information change before a future groom appointment, I will notify Kip’s White Dog Inn LLC via email or by filling out a new grooming form. Initial \_\_\_\_\_

**I understand that there are inherent risks to bringing my pet(s) to a boarding/grooming facility. I agree that Kip’s White Dog Inn LLC will not be liable for any claims of injury, illness, damage, or death to my pet during its stay and that under no circumstances will Kip’s White Dog Inn LLC be liable for consequential damages. I shall indemnify Kip’s White Dog Inn LLC against any claims made against it or for losses or damages suffered by Kip’s White Dog Inn LLC as a result of my pet. I understand that I will be responsible for any and all costs (medical or damage) incurred during this and any future boarding/grooming stays.** Initial \_\_\_\_\_

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date